

# Sentara Health Plans Provider Portal Roadmap

We understand that change is difficult to navigate and our transition to a single Sentara Health Plans portal includes several changes and updates. This visual aid shows our current available resources by platform and our planned enhancements through Availity in the coming months.

## Sentara Health Plans Legacy Optima through Provider Connection Portal

- View eligibility
- Create/View Status Authorization
- Medical Claims
- Behavioral Health Claims
- Remits and Pend Reports

## Sentara Health Plans Legacy Virginia Premier through HealthTrio

- Claims Reconsiderations

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*The legacy Virginia Premier provider portal will sunset on 12/31/2024 in conjunction with the plan run-out period. The functionality for providers to submit claim reconsiderations online will still be available through Optum until the transition to Availity.*

**LOGIN/REGISTER FOR OPTUM**

## Sentara Provider Portal Road Map- Availity



### January 2024

- Claims Submission
- Payer Space



### March 2024

- Remittance Viewer



### September 2024

- Eligibility and Benefits



### November 2024

- Claims Status



### Coming Spring 2025

- Member ID card viewer
- Claim Attachments
- Claim Corrections
- Claim Appeals and Reconsiderations