



ATTENTION: MEMBER

Important Benefit Update

If you have not received your Welcome Kit with your ID cards, please present this letter to your Express Scripts network pharmacist to accurately process your prescriptions.

We're looking forward to serving all your pharmacy needs!



Register online to tell us how we can best communicate with you.



Text JOIN to 69717*



Download our mobile app to have your digital card with you at all times.



express-scripts.com/rx

*Automated text messages will be sent to you. Message and data rates apply. Not a condition of purchase.



Notice to Express Scripts Participating Pharmacies

As of February 1, 2018, City of Chesapeake's pharmacy benefit program will be administered by **Express Scripts**. To simplify your prescription processing, please link the cardholder and all members of their family to **Express Scripts**.

Please follow the action steps listed below to enter the claim.	
Step 1	Enter Bin # 003858
Step 2	Enter Processor Control A4
Step 3	Enter Rx Group #: COCHESA
Step 4	Enter 9-digit member ID # (Employee SSN)
Step 5	Enter the member's date of birth



Pharmacist, if you have any questions while processing the claim, please call the Express Scripts® Pharmacy Help Desk at **800.922.1557**.