Operations Updates



Telemonitoring Frequency Limits

Update #: OPSTELMON90124

Effective Date: September 1, 2024

Current State: N/A

Future State: On September 1, 2024, Sentara Health Plans will deploy a new edit on

telemonitoring codes that includes a description that defines a time period where a

code can only be billed within the designated time requirements.

Example: 99454 – Remote monitoring of physiologic parameter(s) (e.g., weight, blood pressure, pulse oximetry, respiratory flow rate), device(s) supply with daily recording(s) or programmed alert(s) transmission, every 30 days. This code can only

be billed once every 30 days.

Applicable Plan(s): Commercial, Medicare, and Medicaid

Applicable Policy: Policy Number: 3825 Telehealth

Business Owner: Cost of Care