

## What is Sentara MyChart?

Sentara MyChart is a secure and convenient online tool that allows you to access your health information, from requesting prescription refills, tracking medications, and communicating with your care team to viewing test results and researching medications and medical conditions.

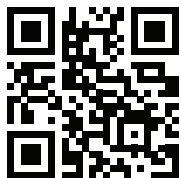
## How do I get started?

1. Go to [sentara.com/mychart](https://sentara.com/mychart) or download the Sentara MyChart App.
2. Click "Sign Up".
3. If your Sentara provider gave you an activation code, click "Sign Up with Code", or you can sign up without a code.

## Need help?

- Submit a help request by visiting:

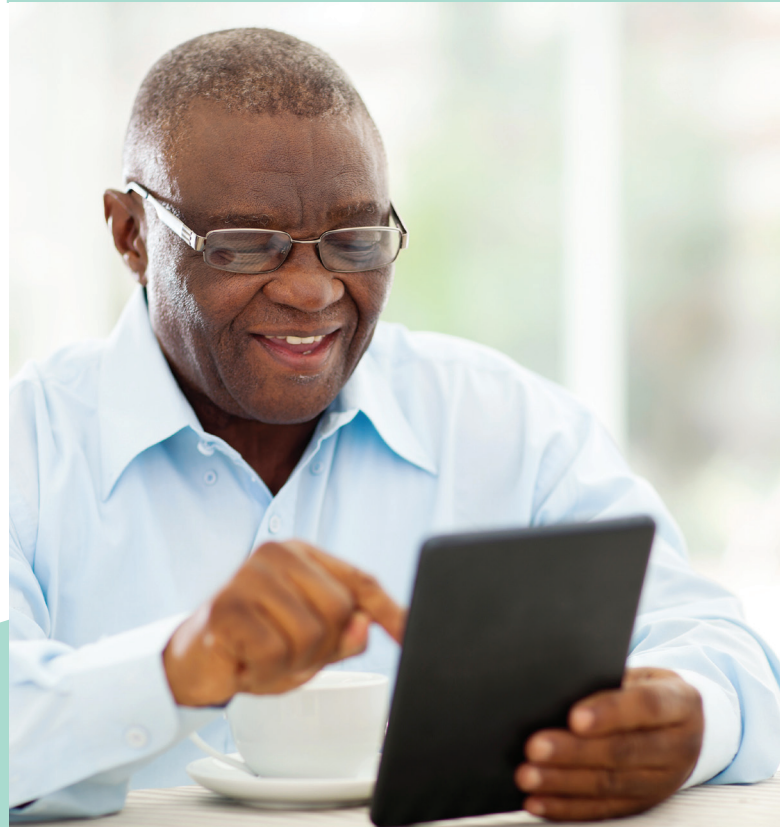
**[sentara.com/mychart-help](https://sentara.com/mychart-help)** or call us at  
**1-800-SENTARA (1-800-736-8272)**  
Monday-Friday, 8 a.m. – 6 p.m.



Scan the code or go to  
**[sentara.com/mychartnow](https://sentara.com/mychartnow)**  
to sign up today

## Sentara Infusion Services

# Introducing Sentara MyChart



**Sentara Infusion Services**

855-553-3290

[sentara.com/infusion](https://sentara.com/infusion)

To enhance your medical care experience, we are pleased to announce that Sentara Infusion Services has transitioned to an electronic health record system effective December 4, 2024.

## One electronic health record

*Did I tell the doctor about my new medication?*

With one electronic health record, all your care providers can stay up to date on your medications, from transitioning from acute care to home infusion to adding a specialist doctor to your care team.

## Improving communication

*What did the nurse say about my medications?*

Through MyChart, you're able to easily send messages directly to your care team. Messages to you can also be received ensuring that your questions are answered.

## Seamless care

*Will my doctors receive my blood test results?*

Each provider involved in your care will be able to access your most up-to-date progress, results, and medications.

## Ease of a centralized billing system\*

*Is this my entire bill or is more coming later?*

The billing process will be streamlined within Sentara, offering a single billing system that makes it easier to view and manage. You will be able to access your bills and receive the support needed when you have billing questions.

\*During this transition period, you may receive two separate billing statements for your home infusion care and medications.

