PO Box 66189
Virginia Beach, VA 23466

[DATE]

[FIRST NAME] [LAST NAME]
[ADDRESS]
[CITY], [STATE] [ZIP CODE]

Welcoming Baby Postpartum Medicaid Visit Form

Dear [FIRST NAME or Member (if generic)],

Sentara Health Plans wants to reward you for taking care of yourself. Having a follow up appointment with your OB doctor within 7 to 84 days after delivery will qualify you for a $150 gift card. A postpartum visit is important because it helps identify if you are healing properly.

In order to receive the gift card, please complete the following steps:

- Schedule an appointment within 7 to 84 days after delivery with your OB doctor.
- Bring the attached form with you to the appointment.
- Have your doctor complete the form and fax it back to us, or you can mail the completed form back to us.

As always, we are here to help you. If you have any questions, please feel free to contact me at <<1-844-671-2108>> ext. <<User_Extn>>>. The best time to reach me is between 8:00 a.m. and 5:00 p.m., Monday through Friday.

Sincerely,

<<User_First_Name>> <<User_Last_Name>>

<<User_Title>>

TO: Sentara Health Plans	FROM:
Medical Outreach	PAGES:
FAX: 804-799-5117	FAX:
PHONE: 1-844-671-2108	PHONE:

<<User_First_Name>> <<User_Last_Name>>
<<User_Title>>

To be completed by postpartum provider only

Member Name: <<Member_First_Name>> <<Member_Last_Name>>
Member ID: <<Member_Alternate_ID>>

Date of Birth/Delivery _____
Did the member breastfeed? _____Yes _____No If yes, how long? _____
_____ Name of practice/group:
_____
Date of postpartum MD visit:
_____

Name of physician/nurse practitioner:
_____

Signature of physician/nurse practitioner: _____
Date_____

<<Notice_Date>>

Dear <<Member_First_Name>> <<Member_Last_Name>>,

Congratulations on the birth of your baby!

Please make sure your baby continues to have Medicaid Benefits.

Your baby has Medicaid benefits for the birth month plus an additional two months. After that, baby will need his or her own coverage, with their own Medicaid ID number and a Medicaid card. Your baby will remain eligible for Medicaid for at least the 12 months following birth.

The hospital may have helped you with a Medicaid application after your baby is born. If this was not done in the hospital, you can call the Cover Virginia Call Center at 1-855-242-8282, or call your local Department of Social Services to enroll in Medicaid. Be sure to ask for Sentara Health Plans so that we can continue caring for both you and your new baby!

If you do not apply for coverage for your newborn within two months after baby is born, your child's Medicaid coverage will be cancelled. If you have any questions about this process or your child's benefits, please call our Member Services Department by calling 1-800-881-2166 (TTY: 711), Monday through Friday, 8 a.m. - 8 p.m.

Sincerely,

Sentara Health Plans