

# Verifying a Provider's Network Status



Sentara Health Plans offers a comprehensive statewide network, including coverage throughout Northern Virginia, and providers in Washington, D.C., and Maryland.

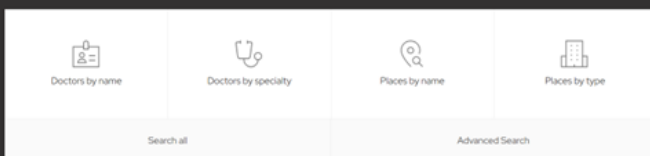
## How can I see if a provider is In-Network?

You can follow a few simple steps to check if a certain provider, physician group, or facility participates in our network:

1. Go to the *Find Doctors, Drugs, and Facilities* tool at [sentarahealthplans.com](https://www.sentarahealthplans.com)
2. Select *Find Doctors and Facilities*
3. Select *Choose a Location and Plan*
4. Enter your address, city, or ZIP code<sup>1</sup>

5. Enter the name of the plan you are checking the network for. If you do not know the specific name of the plan, select *Browse a List of Plans* to see your options.
  - To view our Individual & Family Plan networks: scroll down to the Individual & Family Plans section and select *Sentara Direct* or *Sentara Standard*.
  - To view our Employer networks: scroll down to the Employer Group section and select any of the plans listed that you want to see, for example:
    - HMO: Sentara Direct
    - POS: Sentara Direct POS
    - PPO: Sentara Direct Plus
6. You can explore our network by searching for doctors by name or specialty or searching for places by name or type.
  - You may also use the search all/advanced search feature to search using all of the above.

Hello,  
Find Doctors, Facilities, and Pharmacies



7. In a facility or physician record, you can view:

- Whether or not they are accepting new patients<sup>2</sup>
- Plans accepted: Learn all the other Sentara Health Plans that are In-Network for this provider
- Tier: Direct network plans include the full network in a two-tier structure to maximize cost savings. Members can save money when they get services from a Tier 1 doctor or facility. Tier 1 includes all participating doctors and facilities except those in Tier 2 and Tier 2, which includes Mary Washington Healthcare.



If you have any questions, speak with your broker or one of our Personal Plan Advisors at **1-800-741-4825**.

### SENTARA NORTHERN VIRGINIA MEDICAL CENTER

**2300 OPITZ BLVD**  
WOODBRIDGE, VA 22191 (Prince William) • 17.4 app...  
[\(703\) 670-1313](#) Location

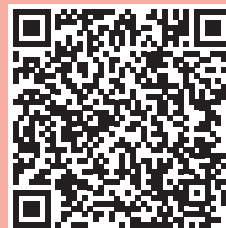
<b>SPECIALTIES</b> Birthing Services, Cardiac Catheterization Lab <a href="#">+ 9 more</a>	<b>QUALITY</b> <a href="#">Quality details</a>	<b>CONTACT</b> Main: (703) 670-1313 Email: None <a href="#">+ 1 more</a>
<b>OFFICE HOURS</b> <a href="#">Call (703) 670-1313</a>	<b>PLANS ACCEPTED</b> <a href="#">30 plans accepted</a>	<b>LOCATION SERVICES</b> None

[View profile](#) [Search who works here](#)  [Add to compare](#) [...](#)

### Helpful Tips

<sup>1</sup> The location you set impacts the search results. The default search radius is 25 miles. Expand your search radius to explore even more options in your area.

<sup>2</sup> If a member is an existing patient of this facility and recently switched to Sentara Health Plans, they will not be considered a new patient by the provider and can still continue to visit their usual practice.



**Explore providers near you using our Find Doctors, Drugs, and Facilities tool.**

If your provider has any questions about their Sentara Health Plans network status, have them call Provider Services at **757-552-7474** or **1-800-229-8822**, option 2.