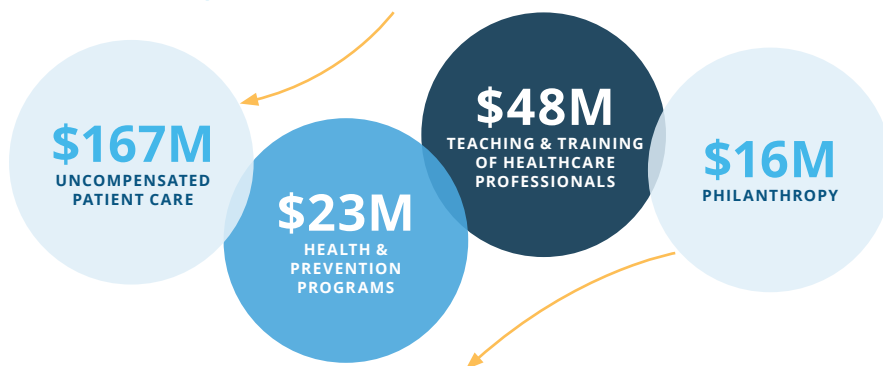# SENTARA

SENTARA HEALTHCARE
2021 AT A GLANCE
130+ YEAR NOT-FOR-PROFIT MISSION

OUR MISSION: WE IMPROVE HEALTH EVERY DAY

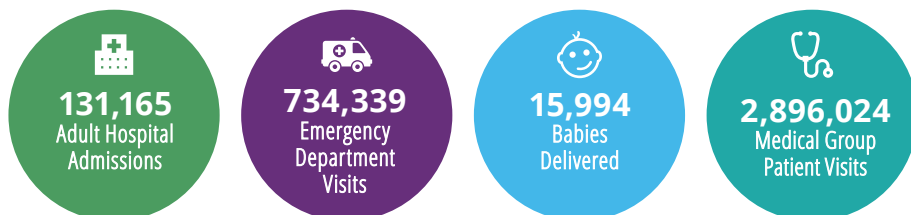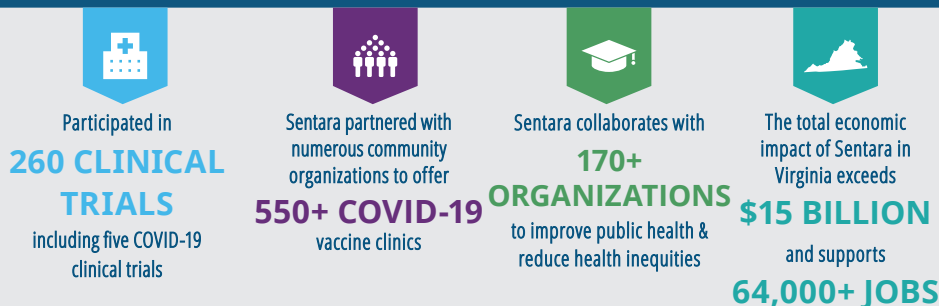**OUR VALUES:** PEOPLE, QUALITY, SAFETY, SERVICE AND INTEGRITY

OUR VISION: TO BE THE HEALTHCARE CHOICE OF THE COMMUNITIES WE SERVE

IN 2021, SENTARA INVESTED NEARLY $254 MILLION IN OUR COMMUNITY.

$167M
UNCOMPENSATED PATIENT CARE

$23M
HEALTH & PREVENTION PROGRAMS

$48M
TEACHING & TRAINING OF HEALTHCARE PROFESSIONALS

$16M
PHILANTHROPY

IMPROVING HEALTH AND OUR COMMUNITIES. EVERY DAY.

Sentara Healthcare is committed to making an impact in the communities we serve, providing and contributing to many free programs and initiatives in Virginia and North Carolina through charitable giving, Sentara foundations, supporting health professional programs, and volunteering in the community.

Participated in **260 CLINICAL TRIALS** including five COVID-19 clinical trials

Sentara partnered with numerous community organizations to offer **550+ COVID-19** vaccine clinics

Sentara collaborates with **170+ ORGANIZATIONS** to improve public health & reduce health inequities

The total economic impact of Sentara in Virginia exceeds **$15 BILLION** and supports **64,000+ JOBS**

131,165 Adult Hospital Admissions

734,339 Emergency Department Visits

15,994 Babies Delivered

2,896,024 Medical Group Patient Visits

We complete a community health needs assessment **EVERY 3 YEARS**

We are the **2ND LARGEST** private employer in Virginia

THE SENTARA LANDSCAPE

One healthcare system with many doors, but a shared commitment to quality care and creating an extraordinary healthcare experience.

Team Members
Nearly 30,000 employees across the system

Sites of Care
300+ sites of care including primary care, physical therapy and retail clinics

12 Hospitals
Located across Charlottesville, Hampton Roads, Harrisonburg, Northern Virginia, Northeastern North Carolina and South Boston. Includes Level 1 and Level 3 trauma centers

Sentara Medical Group
1,300+ quality physicians and advanced practice clinicians

Sentara Health Plans
serving 950,000+ Members in North Carolina and Virginia

Home Care & Hospice
Available in Virginia and Northeastern North Carolina

Sentara Therapy Centers and PACE Centers
PACE locations located in Hampton Roads with Sentara Therapy Centers in Hampton Roads, Northeastern North Carolina and Northern Virginia

Advanced Imaging and Diagnostic Centers
In convenient locations across our service area

Outpatient Care Centers
In convenient locations across our service area

Sentara College of Health Sciences offers a variety of programs including Bachelor of Science in Nursing Degree, associate degrees and certificate courses

Medical Transport
Air medical transport with Nightingale Regional Air Ambulance

CLINICAL FIRSTS

We help drive health care forward with our commitment to innovation.

Sentara was **FIRST** in the nation to pioneer eICU®, a remote monitoring system for intensive care in 2000.

We performed Hampton Roads' **FIRST** heart and kidney transplants, in addition to the **FIRST** open-heart surgery.

Sentara conducted the **WORLD'S LARGEST** clinical trial of copper preventing healthcare-associated infections. We have copper-infused linens and hard surfaces in every hospital.

Sentara was **FIRST** in Virginia to establish drive-through COVID-19 testing sites and **FIRST** host a COVID-19 vaccine clinic.

Dec 28, 1982

Sentara Norfolk General Hospital gained worldwide fame when America's first in-vitro baby was born.

AND CONTINUE TO STRIVE FOR NEW LEVELS OF EXCELLENCE

Sentara Quality Care Network

The Sentara Quality Care Network (SQCN) is a Clinically Integrated Network of 3,000 physicians and advanced care practitioners committed to delivering high-quality health care while managing costs for patients, employers and insurers. Through rigorous provider collaboration, best practices standardization and data sharing protocols, SQCN ensures the right care, at the right time, in the right place, by the right provider.

Awards and Accolades

Sentara hospitals, programs and employees are consistently recognized for innovation, clinical achievements and overall excellence. Here are just a few:

TOP 15 HEALTH SYSTEM IN THE NATION
IBM Watson Health (2021)

BEST EMPLOYERS FOR WOMEN
Forbes (2020)

LEADER IN LGBTQ HEALTHCARE EQUALITY
Healthcare Equality Index (2020)

MAGNET RECOGNITION PROGRAM®
9 Sentara Hospitals have earned this designation from the **American Nurses Credentialing Center**

BEST HOSPITALS
U.S. News & World Report (20+ Years)

MAJOR MILESTONES

2021	Virginia Premier Merger
2020	Sentara Brock Cancer Center Opened
2019	Corporate Social Responsibility, Health Equity, and Diveristy & Inclusion Depts. Created
2017	Orthopedic Hospital at Sentara Leigh Opened
2014	Albemarle Health Partnership
2013	Sentara Hospice House Opened
2013	Halifax Regional Health System Merger
2011	Sentara Princess Anne Hospital Opened
2011	Martha Jefferson Hospital Merger
2011	RMH Healthcare Merger
2010	Orthopaedic Hospital at Sentara CarePlex Opened
2009	Potomac Hospital Merger
2006	Sentara Heart Hospital Opened
2006	Obici Hospital Merger
2002	Williamsburg Community Hospital Merger
1996	Launched Sentara PACE (Program for All-Inclusive Care of the Elderly)
1995	Sentara Medical Group Formed
1991	Bayside Hospital Merger
1988	Hampton General Hospital Merger
1986	System Named Sentara Healthcare
1984	Optima Health Plan Started
1983	Life Care Division Developed
1982	Home Care Formed
1972	State's First Merger of Two Non-Profit Hospitals: Norfolk General & Leigh Memorial
1892	Introduced School of Nursing
1888	Retreat for the Sick Opened - 25 Beds in Norfolk

OUR HOSPITALS

Sentara Albemarle Medical Center
Elizabeth City, NC
182 Beds

Sentara CarePlex Hospital and *Orthopaedic Hospital at Sentara CarePlex*
Hampton, VA
224 Beds

Sentara Halifax Regional Hospital
Halifax, VA
192 Beds

Sentara Leigh Hospital and *Orthopedic Hospital at Sentara Leigh*
Norfolk, VA
250 Beds

Sentara Martha Jefferson Hospital
Charlottesville, VA
176 Beds

Sentara Norfolk General Hospital *and Sentara Heart Hospital*
Norfolk, VA
525 Beds

Sentara Northern Virginia Medical Center
Woodbridge, VA
183 Beds

Sentara Obici Hospital
Suffolk, VA
175 Beds

Sentara Princess Anne Hospital
Virginia Beach, VA
174 Beds

Sentara RMH Medical Center
Harrisonburg, VA
238 Beds

Sentara Virginia Beach General Hospital
Virginia Beach, VA
273 Beds

Sentara Williamsburg Regional Medical Center
Williamsburg, VA
145 Beds