



SENTARA HEALTHCARE 2019 AT A GLANCE

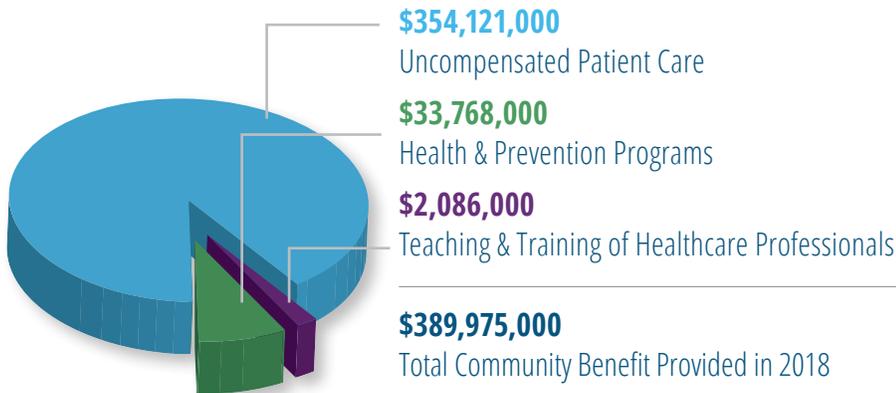
130 YEAR NOT-FOR-PROFIT MISSION

OUR MISSION: WE IMPROVE HEALTH EVERY DAY

OUR VALUES: PEOPLE, QUALITY, SAFETY, SERVICE AND INTEGRITY

OUR VISION: TO BE THE HEALTHCARE CHOICE OF THE COMMUNITIES WE SERVE

IN 2018, WE LIVED OUR MISSION THROUGH THE CARE OF AND REINVESTMENT IN OUR COMMUNITY.



Every day an average of **66 patients** seek care at Sentara hospitals who have no ability to pay for care. These services range from emergency visits to life saving trauma care.

20% of our emergency department visitors are uninsured, an average of **427 patients per day.**



Sentara and Optima Health donated **\$6.5 MILLION** in 2018 to support healthcare safety net organizations and other charities in Virginia and North Carolina.



Sentara has three foundations that donated a total of **\$755,000** in community grants.



Sentara tripled its funding to Eastern Virginia Medical School (EVMS), pledging **\$130 MILLION** over the next five years.



The total economic impact of Sentara in Virginia exceeds **\$10 BILLION** and supports **63,456 JOBS**



We complete a community health needs assessment **EVERY 3 YEARS**



We are the **4TH LARGEST** employer in the state of Virginia

THE SENTARA LANDSCAPE

One healthcare system with many doors, but a shared commitment to quality care and creating an extraordinary healthcare experience.



Members of the Team
Nearly 28,000 employees across the system



Sites of Care
More than 300 sites of care



12 Hospitals
Located across Charlottesville, Hampton Roads, Harrisonburg, Northern Virginia, Northeastern North Carolina and South Boston and including a Level 1 trauma center



Four Medical Groups
More than 1,000 Quality Physicians and Advanced Practice Clinicians



Optima Health Plan
Serving 500,000 Members in Ohio, North Carolina and Virginia



Home Care & Hospice
Available in Virginia and Northeastern North Carolina



Rehabilitation, Nursing, Assisted Living and PACE Centers
Assisted Living Centers and PACE locations located in Hampton Roads with Rehabilitation and Nursing Centers in Hampton Roads, Northeastern North Carolina and South Boston



Advanced Imaging and Diagnostic Centers
Located across Hampton Roads, Northern Virginia, Charlottesville, South Boston, Harrisonburg and Northeastern North Carolina



Outpatient Care Centers
Convenient locations across Hampton Roads, Northern Virginia, Charlottesville and Northeastern North Carolina



Sentara College of Health Sciences
Offering a variety of programs including Bachelor of Science in Nursing Degree, Associate Degree in Cardiovascular Technology, Associate Degree in Surgical Technology and certificate courses



Medical Transport
Air and ground medical transport with Nightingale Regional Air Ambulance and other vehicles

WE HAVE THE FORESIGHT TO STAY AT THE FOREFRONT

CLINICAL FIRSTS

We help drive health care forward with our commitment to innovation.



Sentara was **FIRST** in the nation to pioneer eICU®, a remote monitoring system for intensive care.



We performed Hampton Roads' **FIRST** heart and kidney transplants, in addition to the **FIRST** open-heart surgery.



Sentara conducted the **WORLD'S LARGEST** clinical trial of copper preventing healthcare-associated infections and we have copper-infused linens and hard surfaces in every hospital.



We were one of the **FIRST** health systems to join and provide data for the IBM Watson Health global initiative.



Sentara Norfolk General Hospital gained worldwide fame when America's first in-vitro baby was born.

AND CONTINUE TO STRIVE FOR NEW LEVELS OF EXCELLENCE

Sentara Quality Care Network

The Sentara Quality Care Network (SQCN) is a Clinically Integrated Network of 3,000 physicians and advanced care practitioners committed to delivering high-quality health care while managing costs for patients, employers and insurers. Through rigorous provider collaboration, best practices standardization and data sharing protocols, SQCN ensures the right care, at the right time, in the right place, by the right provider.

Awards and Accolades

Sentara hospitals, programs and employees are consistently recognized for innovation, clinical achievements and overall excellence. Here are just a few:

BEST HOSPITALS

U.S. News & World Report
(17+ YEARS)

AMERICA'S BEST EMPLOYERS

Forbes
(2018)

TOP 15 HEALTH SYSTEM

IBM Watson Health
(2018)

MAGNET RECOGNITION PROGRAM®

8 Sentara hospitals have earned this designation from the American Nurses Credentialing Center

MAJOR MILESTONES

2017	Orthopaedic Hospital at Sentara Leigh Opened	1996	Launched First Sentara PACE (Program for All-Inclusive Care of the Elderly) Location
2014	Albemarle Health Partnership	1995	Sentara Medical Group Formed
2013	Sentara Hospice House Opened	1991	Bayside Hospital Merger
2013	Halifax Regional Health System Merger	1988	Hampton General Hospital Merger
2011	Sentara Princess Anne Hospital Opened	1986	System Named Sentara Healthcare
2011	Martha Jefferson Hospital Merger	1984	Optima Health Plan Started
2011	RMH Healthcare Merger	1983	Life Care Division Developed
2010	Orthopaedic Hospital at Sentara CarePlex Opened	1982	Home Care Formed
2009	Potomac Hospital Merger	1972	State's First Merger of Two Non-Profit Hospitals: Norfolk General & Leigh Memorial
2006	Sentara Heart Hospital Opened	1892	Introduced School of Nursing
2006	Obici Hospital Merger	1888	Retreat for the Sick Opened - 25 Beds Norfolk
2002	Williamsburg Community Hospital Merger		
1998	Virginia Beach General Hospital Merger		



OUR HOSPITALS

Sentara Albemarle Medical Center

Elizabeth City, NC
182 Beds

Sentara CarePlex Hospital and Orthopaedic Hospital at Sentara CarePlex

Hampton, VA
224 Beds

Sentara Halifax Regional Hospital

Halifax, VA
192 Beds

Sentara Leigh Hospital and Orthopaedic Hospital at Sentara Leigh

Norfolk, VA
250 Beds

Sentara Martha Jefferson Hospital

Charlottesville, VA
176 Beds

Sentara Norfolk General Hospital and Sentara Heart Hospital

Norfolk, VA
525 Beds

Sentara Northern Virginia Medical Center

Woodbridge, VA
183 Beds

Sentara Obici Hospital

Suffolk, VA
176 Beds

Sentara Princess Anne Hospital

Virginia Beach, VA
174 Beds

Sentara RMH Medical Center

Harrisonburg, VA
238 Beds

Sentara Virginia Beach General Hospital

Virginia Beach, VA
276 Beds

Sentara Williamsburg Regional Medical Center

Williamsburg, VA
145 Beds