



Provider Alert

Urgent Provider News



Dear Provider,

This week, we are sharing the following provider updates — see below to learn more.

- Medicaid Provider Manual Update Available in December
- Coming Soon: Provider Portal Training
- Sentara Health Plans Baby Shower

Medicaid Provider Manual Update Available in December

An updated Sentara Health Plans Medicaid Provider Manual will be released in December. The revised version will contain some regulatory and operational updates. Once it is finalized, it will be available on our website. An additional notification will be sent at the time of publication.

Current provider manuals are located at sentarahealthplans.com.

Coming Soon: Provider Portal Training

Sentara Health Plans will be providing training sessions on how to access and navigate the provider portal to produce member gaps in care reports for your practice. Registration information is coming soon.

Sentara Health Plans Baby Shower

Welcoming Baby will be hosting a free, online baby shower on October 16 that will provide Medicaid members with education and resources to help them have a healthy pregnancy and delivery. It features guest speakers, games, raffle prizes, and special gift bags for all attendees.

Please be liberal in sharing the following registration information with our members:

- Register online at sentaramedicaid.com/babyshower
- Email welcomingbaby@sentara.com
- Call 1-844-671-2108 (TTY: 711)

Sincerely,
Your Sentara Health Plans Team

[Register for upcoming provider webinars](#)
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