# Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Vantage 250/30/60 - HMO

Sentara Health Plans, Inc.

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit optimahealth.com or call 1-800-543-3359. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1-800-543-3359 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your <u>deductible?</u>	No.	You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services.
Are there other deductibles for specific services?	Yes. \$250 person/\$500 family combined for outpatient surgery and hospital stay. \$150/person or \$300/family for Tiers 2, 3, and 4 prescription drugs.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>in-network providers</u> \$5,000 individual / \$10,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, healthcare this <u>plan</u> doesn't cover, and pre-authorization penalties.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you payless if you use a <u>network provider</u> ?	Yes. See optimahealth.com or call 1-800-543-3359 for a list of <u>network providers</u> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a <u>referral</u> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$30 copayment	Not covered	none	
If you visit a health	<u>Specialist</u> visit	\$60 copayment	Not covered	none	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
lf you have a test	Diagnostic test (x-ray, blood work)	\$60 copayment	Not covered	none	
-	Imaging (CT/PET scans, MRIs)	\$350 copayment	Not covered	Pre-Authorization required	
	Selected Generic drugs (Tier 1)	\$15 copayment retail/ \$30 copayment mail order	\$15 copayment retail/ mail order not covered	Deductible does not apply to Tier 1 prescription drugs. Coverage is limited to FDA- approved prescription drugs. For specialty	
If you need drugs to	Selected brand and other generic drugs (Tier 2)	\$40 copayment retail/ \$80 copayment mail order	\$40 copayment retail/ mail order not covered	drugs, the out-of-pocket amount is limited to \$200 Copayment per retail prescription and \$200 Copayment per mail order prescription. I brand drugs are used when a generic is available, you must pay the difference in cost plus the Copayment or Coinsurance amount. One Copayment or Coinsurance amount	
treat your illness or condition More information about prescription drug	Non-selected brand drugs (Tier 3)	\$50 copayment retail/ \$100 copayment mail order	\$50 copayment retail/ mail order not covered		
coverage is available at www.optimahealth.com	<u>Specialty drugs</u> (Tier 4)	20% coinsurance retail	20% coinsurance retail	covers up to a 31-day supply (retail). Some outpatient prescription drugs in Tier 1, Tier 2, and Tier 3 are available in a 90-day supply through mail order. Tier 4 Specialty Drugs are only available from the Plan's Specialty Pharmacy and are limited to a 31-day supply (retail and mail order).	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not covered	Pre-Authorization required. Separate benefit deductible applies.	
surgery	Physician/surgeon fees	20% coinsurance	Not covered	none	
	Emergency room care	\$350 copayment	\$350 copayment	none	

\* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com/member.

<b>C</b>		What You Will Pay		Limitations, Eucontions, 8 Other Immentant	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need immediate	Emergency medical transportation	\$100 copayment	Not covered	none	
medical attention	<u>Urgent care</u>	\$50 copayment	Not covered	none	
lf you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	Not covered	Pre-Authorization required. Separate benefit deductible applies.	
stay	Physician/surgeon fees	20% coinsurance	Not covered	none	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$30 copayment No charge for EAV	Not covered EAV not covered	Pre-Authorization required for intensive outpatient program, partial hospitalization services, electroconvulsive therapy, and Transcranial Magnetic Stimulation. EAV: 3 visits/presenting issue by Optima EAV providers only	
	Inpatient services	20% coinsurance	Not covered	Pre-Authorization required for all inpatient services.	
	Office visits	\$200 global copayment	Not covered	Pre-Authorization required for prenatal	
lf you are pregnant	Childbirth/delivery professional services	20% coinsurance	Not covered	services. Cost sharing does not apply to certain preventive services. Maternity care	
	Childbirth/delivery facility services	20% coinsurance	Not covered	may include tests and services described elsewhere in this SBC (i.e. ultrasound).	
	Home health care	\$30 copayment	Not covered	Pre-Authorization required. 100 visits/plan year	
lf you need help	Rehabilitation services	\$30 copayment	Not covered	Pre-Authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST	
recovering or have	Habilitation services	Not covered	Not covered	none	
other special health needs	Skilled nursing care	No charge after inpatient copayment met	Not covered	Pre-Authorization required. 100 days/plan year	
	Durable medical equipment	30% coinsurance	Not covered	Pre-Authorization required for single items over \$750, all rental items, and repair and replacement.	
	Hospice services	No charge	Not covered	Pre-Authorization required.	

\* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com/member.

	Common		What You Will Pay		Limitations, Exceptions, & Other Important
	Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
-	f your child needs	Children's eye exam	No charge	\$30 reimbursement	Coverage limited to one exam/plan year from participating EyeMed providers
	dental or eye care	Children's glasses	Not covered	Not covered	none
		Children's dental check-up	Not covered	Not covered	none

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture Glasses Non-emergency care when traveling outside the U.S.				
Bariatric surgery Hearing aids Pediatric dental check-up				
Chiropractic care     Habilitation services     Private-duty nursing				
Cosmetic surgery Infertility treatment Routine foot care				
Dental care (Adult)     Long-term care     Weight loss programs				
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				

• Routine eye care (Adult)

## Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-543-3359. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

#### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or <u>bureauofinsurance@scc.virginia.gov</u>.

Additionally, a consumer assistance program can help you file your appeal. Contact the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560, or <a href="https://www.uceau.org">bureau.org</a>.

\* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com/member.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260. Chinese (中文):如果需要中文的帮助,请拨打这个号码 1-855-687-6260. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.----



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

	Peg is	Having a Baby
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(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$250
Specialist copayment	\$200
Hospital (facility) coinsurance	20%
Other <u>copayment</u>	\$50

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

Total Example Cost	\$12,700

#### In this example, Peg would pay:

Cost Sharing		
Deductibles	\$250	
Copayments	\$1,100	
Coinsurance	\$1,600	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,010	

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$250
Specialist copayment	\$60
Hospital (facility) coinsurance	20%
Other <u>copayment</u>	\$50

#### This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*glucose meter*)

	Total Example Cost	\$5,600
In	this example. Joe would pay:	

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	Cost Sharing		
	Deductibles	\$0	
	Copayments	\$800	
	Coinsurance	\$0	
	What isn't covered		
	Limits or exclusions	\$20	
	The total Joe would pay is	\$820	

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$250
Specialist copayment	\$60
Hospital (facility) copayment	\$350
Other copayment	\$25

# This EXAMPLE event includes services like:

Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)* 

#### In this example, Mia would pay:

Cost Sharing		
Deductibles	\$250	
Copayments	\$1,400	
Coinsurance	\$10	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,660	

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-877-817-3037.\*Note: This plan has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above.

The plan would be responsible for the other costs of these EXAMPLE covered services.