Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Active Point of Service (POS)

City of Newport News

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>optimahealth.com</u> or call 1-800-229-1199. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1-800-229-1199 to reguest a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$250/Individual or \$500/family <u>in-</u> <u>network.</u> \$750/Individual or \$1,500/family <u>out-of-network</u>	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Prescription drugs</u> , most services that require a <u>copayment</u> , <u>preventive care</u> , and vision are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>in-network providers</u> \$3,000 individual / \$6,000 family. For <u>out-</u> <u>of-network providers,</u> \$4,000 individual / \$8,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and healthcare this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See optimahealth.com or call 1-800-229-1199 for a list of <u>network providers</u> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May Need	What You Will Pay		Limitations Evantions & Other Important	
Common Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$25 copayment Deductible does not apply	30% coinsurance	none	
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$45 copayment Deductible does not apply	30% coinsurance	none	
	Preventive care/screening/ immunization	No charge Deductible does not apply	30% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	30% coinsurance	none	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	30% coinsurance	Pre-Authorization required	
If you need drugs to	Preferred Generic drugs (Tier 1)	\$10 retail Copayment/\$20 mail order Copayment	\$10 copayment retail/ mail order not covered	Coverage is limited to FDA-approved prescription drugs. For specialty drugs, the	
treat your illness or condition More information about	Preferred brand and other generic drugs (Tier 2)	\$30 retail Copayment/\$60 mail order Copayment	\$30 Copayment retail/ mail order not covered	out-of-pocket amount is limited to \$200 Copayment per retail prescription. If brand drugs are used when a generic is available,	
prescription drug <u>coverage</u> is available at www.optimahealth.com	Non-Preferred brand drugs (Tier 3)	\$50 retail Copayment/ \$100 mail order Copayment	\$50 Copayment retail/ mail order not covered	you must pay the difference in cost plus the Copayment or Coinsurance amount. Covers up to a 30-day supply (retail); 30- to 90-day	
www.optimaneaith.com	Specialty drugs (Tier 4)	20% coinsurance retail/ mail order not covered	20% coinsurance retail/ mail order not covered	supply (mail order). Not all drugs are available through a mail order program.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	30% coinsurance	Pre-Authorization required	
surgery	Physician/surgeon fees	20% coinsurance	30% coinsurance	none	
If you need immediate medical attention	Emergency room care	20% coinsurance	20% coinsurance	none	

* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com/member.

	Emergency medical transportation	Non-emergency services: \$150 copayment Emergency services: \$150 copayment \$45 copayment Deductible does not apply	Non-emergency services: \$150 copayment Emergency services: \$150 copayment 30% coinsurance	Pre-authorization required for non-emergency transport.	
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	30% coinsurance	Pre-Authorization required	
stay	Physician/surgeon fees	20% coinsurance	30% coinsurance	none	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office visits: \$25 Copayment Deductible does not apply Other visits: \$25 Copayment Deductible does not apply	30% coinsurance	Pre-Authorization required for intensive outpatient program, partial hospitalization services, electroconvulsive therapy, and Transcranial Magnetic Stimulation.	
	Inpatient services	20% coinsurance	30% coinsurance	Pre-Authorization required for all inpatient services.	
	Office visits	\$300 global copayment deductible does not apply	30% coinsurance	Pre-Authorization required for prenatal services. Cost sharing does not apply to	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	30% coinsurance	certain preventive services. Maternity care may include tests and services described	
	Childbirth/delivery facility services	20% coinsurance	30% coinsurance	elsewhere in this SBC (i.e. ultrasound).	
	Home health care	20% coinsurance	30% coinsurance	Pre-Authorization required. 100 visits/plan year	
lf you need help	Rehabilitation services	\$25 copayment Deductible does not apply	30% coinsurance	30 visits/plan year for PT, OT. 30 visits/plan year for ST	
recovering or have	Habilitation services	Not covered	Not covered	none	
other special health needs	Skilled nursing care	20% coinsurance	30% coinsurance	Pre-Authorization required. 100 days/plan year	
IICEUS	Durable medical equipment	20% coinsurance	30% coinsurance	Pre-Authorization required for single items over \$750, all rental items, and repair and replacement.	

* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com/member.

	Hospice services	No charge	30% coinsurance	Pre-Authorization required.
If your child needs	Children's eye exam	No charge Deductible does not apply	\$30 reimbursement Deductible does not apply	Coverage limited to one exam/plan year from participating VSP Vision Care providers
dental or eye care	Children's glasses	Not covered	Not covered	none
	Children's dental check-up	Not covered	Not covered	none

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
 Acupuncture Bariatric surgery Cosmetic surgery Dental care (Adult) 	GlassesHabilitation servicesLong-term care	 Pediatric dental check-up Private-duty nursing Routine foot care unless medically necessary 			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)					
Chiropractic careHearing aids	 Infertility treatment Non-emergency care when traveling outside the U.S. (under out-of-network benefit) 	Routine eye care (Adult)Weight loss programs			

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-543-3359. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or <u>bureauofinsurance@scc.virginia.gov</u>.

Additionally, a consumer assistance program can help you file your appeal. Contact the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560, or <u>bureauofinsurance@scc.virginia.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-687-6260. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-855-687-6260.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.—



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Bab (9 months of in-network pre-natal hospital delivery)		Managing Joe's type 2 Dial (a year of routine in-network care o controlled condition)		Mia's Simple Fracture (in-network emergency room visit a up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$250 \$300 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$250 \$45 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$250 \$45 20% 20%
This EXAMPLE event includes servi Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Servic Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and bloo</i> Specialist visit (<i>anesthesia</i>)	es	This EXAMPLE event includes servic Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical	uding	This EXAMPLE event includes serv Emergency room care (including medi supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical thera	ical
, ,					P3)
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
Total Example Cost	\$12,700		\$5,600		
Total Example Cost In this example, Peg would pay:	\$12,700	In this example, Joe would pay:	\$5,600	In this example, Mia would pay:	
Total Example Cost	\$12,700 \$250		\$5,600 \$100		
Total Example Cost In this example, Peg would pay: Cost Sharing		In this example, Joe would pay: Cost Sharing		In this example, Mia would pay: Cost Sharing	\$2,800
Total Example Cost In this example, Peg would pay: Cost Sharing Deductibles	\$250	In this example, Joe would pay: Cost Sharing Deductibles	\$100	In this example, Mia would pay: Cost Sharing Deductibles	\$ 2,800 \$250
Total Example Cost In this example, Peg would pay: Cost Sharing Deductibles Copayments	\$250 \$300	In this example, Joe would pay: Cost Sharing Deductibles Copayments	\$100 \$400	In this example, Mia would pay: Cost Sharing Deductibles Copayments	\$2,800 \$250 \$500
Total Example Cost In this example, Peg would pay: Cost Sharing Deductibles Copayments Coinsurance	\$250 \$300	In this example, Joe would pay: Cost Sharing Deductibles Copayments Coinsurance	\$100 \$400	In this example, Mia would pay: Cost Sharing Deductibles Copayments Coinsurance	\$2,800 \$250 \$500

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-877-817-3037.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.