



# Amplifon FAQ

Delta Dental of Virginia's partnership with Amplifon Hearing Health Care provides our members with savings on their hearing care. Below are some frequently asked questions you can reference when speaking to our customers.

## 1. Who is eligible to use the Amplifon program?

The Amplifon hearing program is available to all current Delta Dental of Virginia members.

## 2. Do members have to enroll in the service?

No. Members can access Amplifon's services at any time with no additional enrollment.

## 3. How do members access the service?

Members should call Amplifon at 877.593.0051 to find a hearing care provider. Amplifon will explain the program details and help the member schedule an appointment.

## 4. Who provides care?

Amplifon's hearing provider network includes a mix of independent audiologists and hearing aid dispensers, who are fully contracted and NCQA-credentialed. That includes more than 145 provider sites in Virginia.

## 5. How does the program work?

After Amplifon helps the member confirm hearing loss through a virtual hearing assessment, they help them schedule an appointment at a nearby in-network location. Information will be sent to the member and the provider to ensure the program is activated.

## 6. How much can members save?

Amplifon's hearing program averages savings of up to 66% off retail pricing over more than 1,400 hearing aid options. Members can try their hearing aids for 60 days with one year of followup care, two years of battery support and a three-year warranty.\*

**For more information about the Amplifon hearing discount, contact Amplifon at 877.593.0051 or visit [www.amplifonusa.com/lp/deltadentalva](http://www.amplifonusa.com/lp/deltadentalva).**

\*Risk-free trial: 100% money back guarantee if not completely satisfied, no return or restocking fees. Follow-up care: For one year following purchase. Batteries: two year supply of batteries (80 cells/ear/year) or one standard charger at no additional cost. Warranty: Exclusions and limitations may apply. Contact Amplifon (877.593.0051) for details. Amplifon Hearing Health Care is solely responsible for the administration of hearing health care services, and its own financial and contractual obligations. Delta Dental of Virginia and Amplifon are independent, unaffiliated companies. The Amplifon Hearing Health Care discount program is not approved for use with any third-party payor program, including government and private third-party payor programs. Hearing services are administered by Amplifon Hearing Health Care, Corp.