Optima Health B.

Optima Health Medicaid XP: Virginia
Medicaid Expansion

Optima Health Products



Traditional Commercial Plans

Vantage (HMO)
Plus (PPO)
Point of Service (POS)

Integrated Account-based Product Lines

Equity (HSA) Design (HRA)

Self-funded Options for Large and Small

Employer Group Tiered Plans

OptimaDirectSM

Narrow Network Plans

OptimaSelectSM

Individual & Family Plans

OptimaFit®

Medicare Advantage Plans

Optima Medicare HMO

Medicaid/FAMIS Plans

Optima Family Care (Medicaid XP)

Dual Eligible Special Needs Plan (D-SNP)

Optima Community Complete

Commonwealth Coordinated Care Plus (CCC Plus) Plan

Optima Health Community Care (Medicaid XP)

Expanding Coverage to More Adults

The rules have changed and more Virginians became eligible for coverage on January 1, 2019

- Up to 400,000 more Virginia adults will enroll in quality, low-cost health coverage
- People working in retail, construction, childcare, landscaping, food service or other jobs that do not offer health insurance may be eligible

The Rules Have Changed

Who Qualifies for Virginia Medicaid?

Parent (family of 3)

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Person with Disability







Before 2019:

Not Eligible

Eligible with annual income at or below \$6,900

Eligible with annual income at or below \$9,700

Starting 2019:

Eligible with annual income at or below \$17,237

Eligible with annual income at or below \$29,436

Eligible with annual income at or below \$17,237

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Income Eligibility Guidelines

You may be eligible if you make less than:

| FAMILY SIZE | MONTHLY* | YEARLY* |
|-------------|----------|----------|
| 1 | \$1,438 | \$17,237 |
| 2 | \$1,946 | \$23,337 |
| 3 | \$2,454 | \$29,436 |
| 4 | \$2,962 | \$35,536 |
| 5 | \$3,470 | \$41,636 |
| 6 | \$3,979 | \$47,735 |
| 7 | \$4,487 | \$53,835 |
| 8 | \$4,995 | \$59,934 |

Provider support will be invaluable

How You Can Support

- ✓ Join the Optima Health Medicaid provider network
- ✓ Encourage patients currently receiving assistance to look for the YELLOW envelope mailing from DMAS or Virginia Medicaid
- ✓ Encourage a patient who believes he/she received a letter, but lost it to CALL COVER VIRGINIA 855-242-8282 to verify
- ✓ Encourage patients who may meet the new eligibility guidelines to apply

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Expansion Enrollment Pathways

- STREAMLINED (automatic or faster enrollment)
 - Auto-Transition to Full Benefit Medicaid (Governor's Access Plan (GAP) and Plan First)
 - Express Application (SNAP beneficiaries and parents of enrolled children)
 - Transition from The Marketplace to Virginia Medicaid
- 2. **GENERAL PUBLIC** (Newly eligible population)

Streamlined Enrollment



GAP: No action needed to enroll in full Medicaid benefits

Plan First: Will receive yellow letter, no action needed to enroll in full Medicaid benefits

SNAP Beneficiaries: Will receive yellow letter, submit Express Application by phone or mail by 1/4/19

Parents of Enrolled Children: Will receive yellow letter, submit Express Application by phone or mail by 1/4/19

Marketplace Plan Member: Will receive notice, update and submit 2019 application between 11/1/2018 thru 12/15/2018 on www.healthcare.gov

General Public Enrollment



Call Cover Virginia 855-242-8282 (TDD: 888-221-1590)

Complete online application at Common Help:

www.commonhelp.Virginia.gov

Complete online application The Marketplace: www.healthcare.gov

Mail or drop off paper application at local Department of Social Services (mailing may take longer than other methods) Find nearest office at: http://www.dss.virginia.gov/localagency/index.cgi

Call the Virginia Department of Social Services if you want to apply for other benefits: 855-635-4370

Initial Enrollment Process



Expansion enrollees will select Optima Health as their MCO during the initial application process

Members who do not make a selection will be assigned to an MCO

90% will be enrolled in OFC (Medallion 4.0)

Members identified as Medically Complex will be enrolled into OHCC (CCC+)

Medically Complex Identification

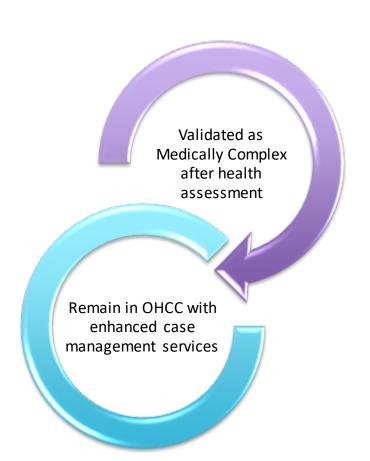
Initial Medically Complex status is *temporary* and based on members response to a screening question in their Medicaid application

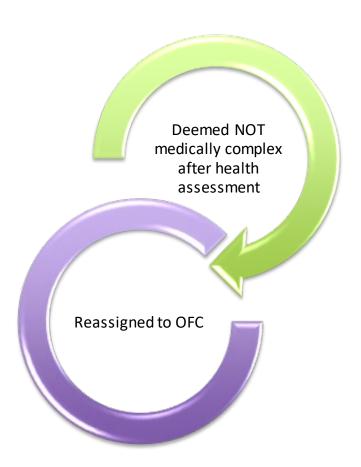
Medically Complex status will be validated through a health screening within 90 days

Adults 21-64 with Severe Mental Illness (SMI) directly enrolled into OHCC (No application or additional screening required)

Medically Complex Confirmation







Optima Health Medicaid XP

Expansion members will enroll in Optima Family Care (OFC) or Optima Health Community Care (OHCC)

OPTIMA MEDICAID PRODUCT LINES WILL NOT CHANGE

Identifying Optima Medicaid XP Member





OV: \$0

ER: \$0

RX: \$0

OPTIMA FAMILY CARE MEDICAID XP

Member Name: JOHN DOE Member Number: 9999999*99

Group Number: OFC Member Effective Date: 07-01-18

PCP Name: JANE DOE PCP Phone: 999-999-9999

Medicaid #: 999999999999

DOB: 99/99/9999

Detailed benefit information is available at optimahealth.com

Preauthorization may be required for; hospitalization, outpatient surgery, therapies, advanced imaging, DME, home health, skilled nursing, acute rehab, or prosthetics. IN CASE OF AN EMERGENCY: Call 911 or go to the nearest emergency room.

Always call your Primary Care Physician for non-emergent care.

FOR PHARMACIST USE ONLY:

PROCESSOR CONTROL# OHPMCAID BIN# 610011 OptumRx Pharmacist Help Desk: 1-866-244-9113

Member Services: (Translation Services Available) [757-552-8975] OR [1-800-881-2166] Pharmacy Member Services: [757-552-8877] OR [1-844-672-2307] TTY Virginia Relay Service: (Hearing Impaired) [711] OR [1-800-828-1140] [757-552-7250] OR [1-800-394-2237]

After Hours Nurse Advice: Smiles for Children: [1-888-912-3456]

Transportation: [1-877-892-3986] [757-552-7174] OR [1-800-648-8420] Behavioral Health Pre Authorization: Provider Relations: [757-552-7474] OR [1-800-229-8822] [757-552-7540] OR [1-800-229-5522] Medical/Pharmacy Pre Authorization:

MEDICAL CLAIMS BEHAVIORAL HEALTH CLAIMS

P.O. Box 5028 P.O. Box 1440 Troy, MI 48007-5028 Troy, MI 48099-1440

Offered by Optima Health Plan



OPTIMA HEALTH COMMUNITY CARE MEDICAID XP

Member Name: JOHN DOE

Member Number: 9999999*99 OV: \$0 Group Number: OHCC FR: \$0 RX: \$0 Member Effective Date: 99-99-99

PCP Phone: 999-999-9999

Medicaid #: 999999999999

DOB: 99-99-9999



Detailed benefit information is available at optimahealth.com

Preauthorization may be required for: hospitalization, outpatient surgery and therapies, advanced imaging, DME, home health, skilled nursing, acute rehab, or prosthetics. IN CASE OF AN EMERGENCY: Call 911 or go to the nearest emergency room.

Always call your Primary Care Physician for non-emergent care.

FOR PHARMACIST USE ONLY:

PROCESSOR CONTROL# OHPMCAID BIN# 610011 OptumRx Pharmacist Help Desk: [1-866-244-9113]

Member Services: (Translation Services Available) [757-552-8360] OR [1-888-512-3171] Pharmacy Member Services: [757-552-8840] OR [1-844-724-5576] TTY Virginia Relay Service: (Hearing Impaired) [757-552-8390] OR [1-844-552-8148] After Hours Nurse Advice: [757-552-8899] OR [1-844-387-9420]

Smiles for Children: [1-888-912-3456] Transportation: [1-855-325-7558]

[757-552-7580] OR [1-888-946-1168] Behavioral Health Pre Authorization: [757-552-8370] OR [1-844-512-3172] Provider Relations: [757-552-7560] OR [1-888-946-1167] Medical/Pharmacy Pre Authorization:

MEDICAL CLAIMS BEHAVIORAL HEALTH CLAIMS

P.O. Box 5028 P.O. Box 1440 Troy, MI 48007-5028 Trov. MI 48099-1440

Offered by Optima Health Plan

Standard Coverage



| New | Doctor, hospital and emergency services, including primary and specialty care |
|--------------|---|
| enrollees | Prescription drugs |
| will receive | Laboratory and X-ray services |
| coverage | Maternity and newborn care |
| for all | Home health services |
| Medicaid | Behavioral health services, including addiction & recovery treatment services |
| covered | Rehabilitative services, including physical, occupational and speech therapies |
| services | Family planning services |
| including | Medical equipment and supplies |
| evidence- | Preventive and wellness services, including annual wellness exams, immunizations, |
| based, | Smoking cessation and nutritional counseling |
| preventive | Transportation to Medicaid-covered services when no alternatives are available |
| services | And more |



The added benefits below have been mandated through expansion, but were always covered by Optima Health Medicaid plans:

Preventive and wellness services

Annual wellness exams for adults and children

Immunizations

Smoking cessation

Nutritional counseling

Emergency Department Care Coordination

- Integrates with all hospitals electronic health records statewide
- Real-time communication and collaboration
- Providers receive alerts for hospital admissions, discharges, transfers, and care coordination plans
- HIPAA-compliant
- Integrated with the Prescription Monitoring Program and the Advance Health Care Directive Registry
- Managed by the Virginia Department of Health

Website: https://connectvirginia.org/

Common Core Formulary

The DMAS Common Core Formulary is the list of preferred drugs all Medicaid health plans are required to cover.

- Includes 90 common drug classes
- No additional authorization or restrictions can be required
- Same set of requirements across all plans, easing provider administrative burden
- All Optima Health Medicaid plan formularies adhere to the Common Core Formulary. Access the OFC and OHCC formularies:

https://www.optimahealth.com/providers/pharmacy/

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Early and Future Initiatives

January 1, 2019

✓ New coverage for adults within income limits

Key Initiatives:

- ☐ Health and Wellness Incentives
- ☐ Referrals to Workforce Solutions
- Appropriate Utilization of FR services

Future Initiatives*

- ☐ Health and Wellness Accounts
- Cost-sharing including copayments
- ☐ Training, Enrollment, Education, Employment and Opportunity Program (TEEOP)
- ☐ Supportive Employment and Housing Benefit

*Federal approval of §1115
Demonstration Waiver required

Considerations...

Provider Network Status is Important



- ✓ In-network for BOTH product lines No action required
- ☐ In-network with only ONE product Reimbursement may be impacted Encourage enrollment in both product lines
- NOT in-network with either product and want to become a network provider:
 - Enroll as a DMAS fee-for-service provider at www.virginiamedicaid.dmas.virginia.gov
 - Join the OFC and OHCC Networks

An Opportunity to Add Patients!

Contract with <u>both</u> OFC and OHCC - Please contact Optima Health Provider Relations to confirm your current participation

- **└** Medical 800-229-8822
- **L** Behavioral Health 800-648-8420
- Ensure your OFC and OHCC panels are open as soon as possible – Contact your Network Educator
 - **&** 877-865-9075, option 2
- Inform patients who could benefit from Medicaid Expansion that Optima Health Medicaid XP may now be available to them!

Summary

- ➤ Up to 400,000 Virginians may qualify for expanded Medicaid coverage, but coverage does not yet mean access to the care...your support is needed!
- New reforms, such as Common Core Formulary, will ease administrative burden
- New statewide resources to increase collaboration and dress needs of complex patients
 - 1. Addiction and Recovery Treatment Services (ARTS)
 - 2. EmergencyDepartment Care Coordination (EDCC)

More Information about Medicaid Expansion







Visit www.coverva.org

Website for providers: http://dmas.virginia.gov/#/medexproviders

Thank You