

Revised Provider Reconsideration Form Now Available – Avoid Rejections

Update #: OPSRECFRM10232025

Effective Date: 10/23/2025

Applicable Plan(s):

Applicable Policy: N/A

Business Owner: Claims

Current State:

Future State: Enhanced Processing and Alignment with Current Operational Guidelines

Effective October 23, 2025, Sentara Health Plans announced availability of the redesigned [Provider Reconsideration Form](#) to improve efficiency and ensure accurate routing of all requests.

The updated form includes additional fields that capture key details, allowing us to correctly identify the request type and route it to the appropriate team. These enhancements support faster processing and better alignment with current operational guidelines.

To avoid delays and take full advantage of these enhancements, please replace any saved or printed versions of the old form and begin using the [updated form](#) immediately. Beginning on March 1, 2026 reconsiderations that are submitted with the incorrect reconsideration form will be rejected.

To avoid delays caused by incorrect routing, please ensure the member, claim, and provider information sections are filled in accurately and completely.

To access the procedure for submitting a Provider Claim Reconsideration and access the updated form, visit [Appeals & Reconsiderations | Providers | Sentara Health Plans](#).