Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services POS 750/25/15%

Sentara Health Plans, Inc.

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>optimahealth.com</u> or call 1-800-229-1199. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other

underlined terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1-800-229-1199 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall <u>deductible</u> ? | \$750/Individual or \$1,500/family <u>in-network.</u> \$1,000/individual or \$2,000 family <u>out-of-network</u> | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible?</u> | Prescription drugs; and preventive care, vision, and materials are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For <u>in-network providers</u> \$4,000 individual / \$8,000 family. For <u>out-</u> <u>of-network providers,</u> \$6,500 individual / \$13,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billed charges, and healthcare this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See optimahealth.com or call 1-800-229-1199 for a list of <u>network providers</u> . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common | | What You Will Pay | | Limitationa Expontiona 8 Other Important | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | \$25 copayment Deductible does not apply | 40% coinsurance | none | |
| | <u>Specialist</u> visit | \$50 copayment Deductible does not apply | 40% coinsurance | none | |
| | Preventive care/screening/ immunization | No charge Deductible does not apply | 40% coinsurance | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. | |
| If you have a test | Diagnostic test (x-ray, blood work) | 15% coinsurance | 40% coinsurance | none | |
| If you have a test | Imaging (CT/PET scans, MRIs) | 15% coinsurance | 40% coinsurance | Pre-Authorization required | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at Express Scripts, phone 1-877-476-9269 or www.express-scripts.com | Generic drugs | \$10 copayment retail/\$25 copayment mail order | \$10 copayment retail/\$25 copayment mail order | Coverage is limited to FDA approved prescription drugs. For specialty drugs, the out-of-pocket amount is limited to \$250 Copayment per retail prescription. If brand drugs are chosen by you when a generic is available, you must pay the difference in cost plus the copayment or coinsurance amount. One copayment covers up to a 31-day supply | |
| | Preferred drugs (brand or generic) | \$30 copayment retail/\$75 copayment mail order | \$30 copayment retail/\$75 copayment mail order | | |
| | Non-Preferred drugs (brand or generic) | \$50 copayment retail/ \$125 copayment mail order | \$50 copayment retail/ \$125 copayment mail order | | |
| | Specialty drugs | 20% coinsurance retail/ mail order | 20% coinsurance retail/ mail order | (retail); 31-90 day supply (mail order). | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 15% coinsurance | 40% coinsurance | Pre-Authorization required | |
| surgery | Physician/surgeon fees | 15% coinsurance | 40% coinsurance | none | |
| If you need immediate medical attention | Emergency room care | 15% coinsurance | 15% coinsurance | none | |
| | Emergency medical transportation | Non-emergency services: \$100 copayment Emergency services: \$100 copayment | Non-emergency services: 40% coinsurance Emergency services: \$100 copayment | Pre-authorization required for non-emergency transport. | |

* For more information about limitations and exceptions, see the plan or policy document at <u>optimahealth.com</u>.

| 0.0000 | | What You Will Pay | | | |
|------------------------------------------------------------------------------------|-------------------------------------------|---------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Common Medical Event | Services You May Need | In-Network Provider | Out-of-Network Provider | Limitations, Exceptions, & Other Important Information | |
| | | (You will pay the least) | (You will pay the most) | | |
| | <u>Urgent care</u> | \$50 copayment Deductible does not apply | 40% coinsurance | none | |
| lf you have a hospital stay | Facility fee (e.g., hospital room) | 15% coinsurance | 40% coinsurance | Pre-Authorization required | |
| | Physician/surgeon fees | 15% coinsurance | 40% coinsurance | none | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$25 copayment Deductible does not apply | 40% coinsurance | Pre-Authorization required for intensive outpatient program, partial hospitalization services, electroconvulsive therapy, and Transcranial Magnetic Stimulation. | |
| | Inpatient services | 15% coinsurance | 40% coinsurance | Pre-Authorization required for all inpatient services. | |
| | Emergency Services (Ambulance and ER) | 15% coinsurance | 15% coinsurance | none | |
| | Office visits | \$350 global copayment | 40% coinsurance | Pre-Authorization required for prenatal | |
| lf you are pregnant | Childbirth/delivery professional services | 15% coinsurance | 40% coinsurance | services. Cost sharing does not apply to certain preventive services. Maternity care | |
| | Childbirth/delivery facility services | 15% coinsurance | 40% coinsurance | may include tests and services described elsewhere in this SBC (i.e. ultrasound). | |
| | Home health care | \$25 copayment Deductible does not apply | 40% coinsurance | Pre-Authorization required. 100 visits/plan year | |
| If you need help recovering or have | Rehabilitation services | 15% coinsurance | 40% coinsurance | Pre-Authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST | |
| other special health | Habilitation services | Not covered | Not covered | none | |
| needs | Skilled nursing care | 15% coinsurance | 40% coinsurance | Pre-Authorization required. 90 days/plan year | |
| 10000 | Durable medical equipment | 30% coinsurance | 40% coinsurance | Pre-Authorization required for single items over \$750, all rental items, and repair and replacement. | |
| | Hospice services | No charge | 40% coinsurance | Pre-Authorization required. | |
| If your child needs dental or eye care | Children's eye exam | No charge Deductible does not apply | \$30 reimbursement Deductible does not apply | Coverage limited to one exam/plan year from participating VSP Vision Care providers | |
| | Children's glasses | Not covered | Not covered | none | |
| | Children's dental check-up | Not covered | Not covered | none | |

* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com.

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|------------------------------------------------------------------|--|--|
| Acupuncture | Glasses | Pediatric dental check-up | | |
| Bariatric surgery | Habilitation services | Private-duty nursing | | |
| Cosmetic surgery | Infertility treatment | Routine foot care unless medically necessary | | |
| Dental care (Adult) | Long-term care | Weight loss programs | | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) | | | | |
| Chiropractic care | Non-emergency care when traveling out | • Routine eye care (Adult) | | |
| Hearing aids | U.S. (under out-of-network benefit) | | | |

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or <u>bureauofinsurance@scc.virginia.gov</u>.

Additionally, a consumer assistance program can help you file your appeal. Contact the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560, or <u>bureauofinsurance@scc.virginia.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-687-6260. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

----To see examples of how this plan might cover costs for a sample medical situation, see the next section.--



Limits or exclusions

The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Ba (9 months of in-network pre-nata hospital delivery) | | Managing Joe's type 2 Dial (a year of routine in-network care o controlled condition) | | Mia's Simple Fracture (in-network emergency room visit a up care) | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$750 \$350 15% 15% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$750 \$50 15% 15% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$750 \$50 15% 15% |
| This EXAMPLE event includes served Specialist office visits (prenatal care) Childbirth/Delivery Professional Servi Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blow Specialist visit (anesthesia) | ces | This EXAMPLE event includes servic Primary care physician office visits (includisease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical) | uding | This EXAMPLE event includes serv Emergency room care (including med supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical thera |) |
| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| Cost Sharing Deductibles | \$750 | Cost Sharing Deductibles | \$750 | Cost Sharing Deductibles | \$750 |
| Copayments | \$400 | Copayments | \$750 | Copayments | \$300 |
| Coinsurance | \$1,400 | Coinsurance | \$0 | Coinsurance | \$300 |
| What isn't covered | | What isn't covered | | What isn't covered | |

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-877-817-3037.

Limits or exclusions

The total Joe would pay is

\$60

\$2.610

\$20

\$1,270

Limits or exclusions

The total Mia would pay is

\$0

\$1.350