

ATTENTION AUTHORIZATION STAFF



The Optima Health Utilization Management team has reorganized to serve you better.

Each team has separate telephone and fax lines.

Authorization forms have been updated, please refer to optimahealth.com/providers/authorizations for the most up to date version to ensure your request arrives at the appropriate destination.

Government Programs Authorizations

Optima Medicare and Medicaid Members

Office Phone: (888) 946-1167

Medical & Medical Drug Preauthorization

Commercial Plan Authorizations

Office Phone: (800) 229-5522

Medical & Medical Drug Preauthorization

1. Use **fax number** listed on the authorization form being submitted

2. **Reprogram** numbers on fax machines and electronic fax services

3. **Update computerized form templates**

4. Include **individual NPI, group NPI & Optima**

Provider #s (contact your network educator if you need help locating these numbers. Call (877) 865-9075, Option 2.)

Continue using **Provider Connection** or **register to start (Attach records when necessary)**