

HEDIS measure issues and actions for compliancy

| Measure | Issues impacting compliance | Actions to take |
|---------|--|---|
| BPD/CBP | <ul style="list-style-type: none"> Lack of documentation for BP retakes when BP elevated Lack of documentation of BP value or "average" value during a telehealth or telephone visit | <ul style="list-style-type: none"> Recheck BP if >140 and/or >90, document original, and retake During telehealth visits, document BP taken by member with a digital device or average BP (no ranges) |
| CCS | <ul style="list-style-type: none"> Documentation of "Hysterectomy" only | <ul style="list-style-type: none"> Need documentation of the type of hysterectomy with no residual cervix (TAH/TVH; "total" or "radical") |
| CIS | <ul style="list-style-type: none"> Immunizations given after second birthday Missing documentation of complete series of immunizations given | <ul style="list-style-type: none"> Keep an eye on when the second birthday will occur, and coordinate the visits so that all vaccines will occur by 2 years of age Inquire where immunization occurred if not within your records |
| COA | <ul style="list-style-type: none"> Lack of documentation of a pain assessment Functional status assessment not including enough ADLs/IADLs | <ul style="list-style-type: none"> Include a pain scale (especially with the vital signs is helpful) Need to document at least 5 ADLs and/or 4 IADLs |
| COL | <ul style="list-style-type: none"> No documentation in PMH/PSH section of the chart | <ul style="list-style-type: none"> Document Colon Cancer Screening (type of screening and date) in the PMH/PSH section of the chart |
| EED | <ul style="list-style-type: none"> No documentation of details on last diabetic eye exam | <ul style="list-style-type: none"> Need documentation of retinal/dilated eye exam by an eye care professional (who the professional was), the date, and the results |
| IMA | <ul style="list-style-type: none"> Many members only have one HPV that was given in time frame Immunizations given after the 13th birthday | <ul style="list-style-type: none"> Keep an eye on when the thirteenth birthday will occur, and coordinate the visits so that all vaccines will occur by 13 years of age |
| PPC | <ul style="list-style-type: none"> Lack of pregnancy diagnosis for confirmation of pregnancy visit | <ul style="list-style-type: none"> Need positive pregnancy test, as well as diagnosis of pregnancy |

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| TRC | <ul style="list-style-type: none"> No documentation of when provider is notified of member's hospital admission and/or when provider receives member's DC summary Follow-up after inpatient admission - lack of documentation stating admission or inpatient stay along with hospitalization dates | <ul style="list-style-type: none"> Need documentation of the date when provider is notified of member's inpatient admission and when DC summary is received along with provider signature or initials Include documentation that references visit for "hospital follow-up," "admission," "inpatient stay" along with dates of admission |
| WCC | <ul style="list-style-type: none"> Lack of documentation for physical activity/exercise counseling BMI recorded as value instead of BMI % percentile Reference to "appetite" or "picky eater" without further details of nutrition counseling | <ul style="list-style-type: none"> Make sure to note what the child does that is physically active - if referencing limit screen time, also mention exercise counseling If BMI percentile not included, add BMI growth chart to documentation Note what the child is currently eating or counseling on nutrition |