

Your Optima Health Remit Has a New Look!

Based on your feedback, Optima Health has revised the payment process and remittance advice for OhioHealthy claims. You will now receive a single reimbursement payment from Optima Health that combines the claim payment processed by Optima Health AND the payment made from your patients' HRA funds - in one convenient check and remit! You will no longer receive a separate remittance advice or check from our HRA partner, Choice Strategies. The remit that accompanies your combined payment will clearly identify the claim payment amount processed by Optima Health, the HRA payment, and the final amount of your patients' responsibility. We hope this change will alleviate confusion regarding HRA payments, and help to streamline processes.

Sincerely, Your Optima Health Team

