Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Vantage 750/25/20%

Sentara Health Plans, Inc.

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>optimahealth.com</u> or call 1-800-229-1199. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call 1-800-229-1199 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall deductible? | \$750/Individual or \$1,500/family <u>in-network</u> | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Prescription drugs; and preventive care, vision, and materials are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> limit for this <u>plan</u> ? | For <u>in-network providers</u> \$4,000 individual / \$8,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billed charges, and healthcare this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See optimahealth.com or call 1-800-229-1199 for a list of <u>network providers</u> . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common | | What You Will Pay | | Limitationa Evantiona 8 Other Important | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------|---------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$25 copayment Deductible does not apply | Not covered | none | |
| | <u>Specialist</u> visit | \$70 copayment Deductible does not apply | Not covered | none | |
| | Preventive care/screening/ immunization | No charge Deductible does not apply | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. | |
| lf you have a test | Diagnostic test (x-ray, blood work) | 20% coinsurance | Not covered | none | |
| If you have a test | Imaging (CT/PET scans, MRIs) | 20% coinsurance | Not covered | Pre-Authorization required | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at Express Scripts, phone 1-877-476-9269 or | Generic drugs | \$10 copayment retail/\$25 copayment mail order | \$10 copayment retail/\$25 copayment mail order | Coverage is limited to FDA approved prescription drugs. For specialty drugs, the out-of-pocket amount is limited to \$250 Copayment per retail prescription. If brand drugs are chosen by you when a generic is available, you must pay the difference in cost plus the copayment or coinsurance amount. One copayment covers up to a 31-day supply (notified) | |
| | Preferred drugs (brand or generic) | \$30 copayment retail/\$75 copayment mail order | \$30 copayment retail/\$75 copayment mail order | | |
| | Non-Preferred drugs (brand or generic) | \$50 copayment retail/ \$125 copayment mail order | \$50 copayment retail/ \$125 copayment mail order | | |
| www.express-scripts.com | Specialty drugs | 20% coinsurance retail/ mail order | 20% coinsurance retail/ mail order | (retail); 31-90 day supply (mail order). | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | Not covered | Pre-Authorization required | |
| surgery | Physician/surgeon fees | 20% coinsurance | Not covered | none | |
| If you need immediate medical attention | Emergency room care | 20% coinsurance | 20% coinsurance | none | |
| | Emergency medical transportation | \$100 copayment | Not covered | none | |
| | <u>Urgent care</u> | \$70 copayment Deductible does not apply | Not covered | none | |

| Common | | What You Will Pay | | Limitationa Evacutiona 8 Other Important | |
|------------------------------------------------------------------|-------------------------------------------|-------------------------------------------------|----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| lf you have a hospital stay | Facility fee (e.g., hospital room) | 20% coinsurance | Not covered | Pre-Authorization required | |
| | Physician/surgeon fees | 20% coinsurance | Not covered | none | |
| If you need mental health, behavioral health, or substance | Outpatient services | \$25 copayment Deductible does not apply | Not covered | Pre-Authorization required for intensive outpatient program, partial hospitalization services, electroconvulsive therapy, and Transcranial Magnetic Stimulation. | |
| abuse services | Inpatient services | 20% coinsurance | Not covered | Pre-Authorization required for all inpatient services. | |
| If you are pregnant | Office visits | \$450 global copayment | Not covered | Pre-Authorization required for prenatal | |
| | Childbirth/delivery professional services | 20% coinsurance | Not covered | services. Cost sharing does not apply to certain preventive services. Maternity care | |
| | Childbirth/delivery facility services | 20% coinsurance | Not covered | may include tests and services described elsewhere in this SBC (i.e. ultrasound). | |
| If you need help recovering or have | Home health care | \$25 copayment Deductible does not apply | Not covered | Pre-Authorization required. 100 visits/plan year | |
| | Rehabilitation services | 20% coinsurance | Not covered | Pre-Authorization required. 30 visits/plan year for PT, OT.30 visits/plan year for ST | |
| other special health | Habilitation services | Not covered | Not covered | none | |
| needs | Skilled nursing care | 20% coinsurance | Not covered | Pre-Authorization required. 90 days/plan year | |
| | Durable medical equipment | 30% coinsurance | Not covered | Pre-Authorization required for single items over \$750, all rental items, and repair and replacement. | |
| | Hospice services | No charge | Not covered | Pre-Authorization required. | |
| lf your child needs | Children's eye exam | No charge Deductible does not apply | \$30 reimbursement Deductible does not apply | Coverage limited to one exam/plan year from participating EyeMed providers | |
| dental or eye care | Children's glasses | Not covered | Not covered | none | |
| | Children's dental check-up | Not covered | Not covered | none | |

| Services Your <u>Plan</u> Generally Does N Acupuncture Bariatric surgery Cosmetic surgery Dental care (Adult) | IOT Cover (Check your policy or plan document for Glasses Habilitation services Infertility treatment Long-term care | more information and a list of any other <u>excluded services</u>.) Non-emergencycare when traveling outside the U.S. Pediatric dental check-up Private-duty nursing Routine foot care Weight loss programs |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Other Covered Services (Limitations | may apply to these services. This isn't a complete | list. Please see your <u>plan</u> document.) |
| Chiropractic careHearing aids | Routine eye care (Adult) | |

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or <u>bureauofinsurance@scc.virginia.gov</u>.

Additionally, a consumer assistance program can help you file your appeal. Contact the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560, or <u>bureauofinsurance@scc.virginia.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-687-6260. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery) | | Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition) | | Mia's Simple Fracture (in-network emergency room visit and follow up care) | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$750 \$450 20% 20% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$750 \$70 20% 20% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$675 \$70 20% 20% |
| This EXAMPLE event includes servi Specialist office visits (prenatal care) Childbirth/Delivery Professional Service Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and bloo Specialist visit (anesthesia) | es | This EXAMPLE event includes servic Primary care physician office visits (includisease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical | uding | This EXAMPLE event includes serv Emergency room care (including medi supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical thera | cal |
| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| Cost Sharing | ¢750 | Cost Sharing | ¢750 | Cost Sharing | ¢750 |
| Deductibles | \$750 | Deductibles | \$750 \$600 | Deductibles | \$750 |

| Copayments | \$500 | | | |
|----------------------------|---------|--|--|--|
| Coinsurance | \$1,800 | | | |
| What isn't covered | | | | |
| Limits or exclusions | \$60 | | | |
| The total Peg would pay is | \$3,110 | | | |

The **plan** would be responsible for the other costs of these EXAMPLE covered services.

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to

What isn't covered

\$0

\$20

\$1,370

Coinsurance

Limits or exclusions

The total Mia would pay is

What isn't covered

Coinsurance

reduce your costs. For more information about the wellness program, please contact: 1-877-817-3037.

Limits or exclusions

The total Joe would pay is

\$300

\$0

\$1,350