



## Provider Alert

Urgent Provider News



Dear Provider,

This week, we are sharing the following provider updates — see below to learn more.

- Authorization Updates Effective October 1
- Authorization Payment Limits Process – Postponed
- Provider Quality Care Learning Collaborative
- Policy and Operations Changes

### Authorization Updates Effective October 1

In keeping with the Centers for Medicare & Medicaid Services (CMS) final rule 4201F, Sentara Health Plans will be archiving applicable Medicare policies in favor of utilizing the NCD/LCD when appropriate. [Visit our website to view the most recent authorization updates.](#)

Sentara Health Plans has a new medical policy weblink available to access all current behavioral health, durable medical equipment, imaging, medical, obstetrics, pharmacy, and surgical policies. You can access this at [sentarahealthplans.com/providers/clinical-reference/medical-policies](https://sentarahealthplans.com/providers/clinical-reference/medical-policies).

### Authorization Payment Limits Process – Postponed

The frequency and duration entry requirement for long term services and supports (LTSS) and behavioral health services, originally scheduled for implementation on September 16, has been postponed. The training sessions scheduled for August 16, September 5, September 10, and September 18 will be rescheduled.

# Register Today: Provider Quality Care Learning Collaborative

The Provider Quality Care Learning Collaborative, previously titled Provider Quality Care Workgroup, will continue the discussion on why closing care gaps is crucial and has a direct impact on your patients', our members' healthcare outcomes. We encourage your designated quality subject matter expert(s), key clinical representative(s), and other staff members to join us virtually to learn how you can identify and address care gaps effectively. This month, we will discuss medical record documentation best practices.

Sentara Health is accredited by the Southern States CME Collaborative to provide continuing medical education for physicians.

Sentara designates this Live Activity for a maximum of *0.50 AMA PRA Category 1 Credit(s)<sup>TM</sup>*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

## Register for upcoming meetings:

- [August 7 – 12 p.m.](#)
- [August 15 – 7 a.m.](#)

# Policy and Operations Changes

Please review the following updates:

- [Service Rates Increases for ABA Services](#)
- [Inappropriate Use of JW Modifier](#)

Sincerely,  
Your Sentara Health Plans Team

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[Register for upcoming provider webinars](#)  
[View current policy and operations changes](#)