Operations Updates



Behavioral Health Authorization Fax Numbers and Forms

Update #: OPSBHFF080125 Effective Date: 8/1/2025

Applicable Plan(s): Medicare, and Medicaid

Applicable Policy: N/A

Business Owner: BH Utilization Management

Current State:

Future State: Correct Behavioral Health Authorization Fax Numbers & Forms

For Urgent Requests (ARTS, Inpatient, Crisis, MH PHP/IOP):

Fax Numbers: (844)-348-3719 or (757)-963-9619

BH forms/documents:

- 1. Addiction and Recovery Treatment Services (ARTS) Initial
- 2. Addiction and Recovery Treatment Services (ARTS) Extension
- 3. Addiction and Recovery Treatment Services (ARTS) Peer Support Services Registration
- 4. Community Stabilization Initial (S9482)
- 5. Community Stabilization Continued Stay Service Authorization Request (S9482)
- 6. Mental Health Intensive Outpatient (MH-IOP: S9480) and Mental Health Partial Hospitalization Program (MH-PHP: H0035) Initial Service Authorization Form
- 7. Mental Health Intensive Outpatient (MH-IOP: S9480) and Mental Health Partial Hospitalization Program (MH-PHP: H0035) Continued Stay Service Authorization Form
- 8. Residential Crisis Stabilization Unit (RCSU) Continued Stay Service Authorization Request (H2018)

For Non-Urgent BH Outpatient Requests (All other BH requests not listed above): Fax Numbers: (844)-895-3231 or (757)-963-9620

BH forms/documents:

- 1. Applied Behavior Analysis (ABA) Initial (97155, Et al.)
- 2. Applied Behavior Analysis (ABA) Continued Stay (97155, Et al.)
- 3. Assertive Community Treatment (ACT) Initial (H0040)
- 4. Assertive Community Treatment (ACT) Continued Stay (H0040)
- 5. Behavioral Health Outpatient Services
- 6. Behavioral Health Electroconvulsive Therapy (ECT)
- 7. Functional Family Therapy (FFT) Initial (H0036)
- 8. Functional Family Therapy (FFT) Continued Stay (H0036)
- 9. Intensive In-Home (IIH) Initial (H2012)
- 10. Mental Health Skill Building (MHSS) Initial (H0046)
- 11. Multisystemic Therapy (MST) Initial (H2033)
- 12. Multisystemic Therapy (MST) Continued Stay (H2033)
- 13. Psychosocial Rehabilitation (PSR) Initial (H2017)
- 14. Service Authorization Form CMHRS Continued Stay Service Authorization Request Form
- 15. Therapeutic Day Treatment (TDT) Initial (H2016)