

**City of Newport News** 

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-229-1199 or visit sentarahealthplans.com and sign into the Member Portal. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-800-229-1199 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall deductible?	\$750/Individual or \$1,500/family In-Network \$1,000/Individual or \$2,000/family Out-of-Network	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Prescription drugs, most services that require a copayment, preventive care, and a routine eye exam are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example this <u>plan</u> covers certain preventive services without cost sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific <u>services</u> .
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In-Network \$4,000 person / \$8,000 family and out-of-network providers \$5,500 person / \$11,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See <u>sentarahealthplans.com</u> or call 1-800-229-1199.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in</u> the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Comisso Vou Mov	What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$35 <u>copayment</u> , <u>deductible</u> does not apply	30% coinsurance	None.
If you visit a health care provider's office	Specialist visit	\$45 <u>copayment</u> , <u>deductible</u> does not apply	30% coinsurance	None.
or clinic	Preventive care/ screening/ immunization	No charge, <u>deductible</u> does not apply	30% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	30% coinsurance	None.
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	30% coinsurance	Pre-authorization required.
	Preferred Generic Drugs (Tier 1)	\$15 copayment, deductible does not apply retail \$38 copayment, deductible does not apply mail order	Not covered retail Not covered mail order	Coverage is limited to FDA-approved prescription drugs. For specialty drugs, the out-of-pocket amount is limited to \$300 copayment per retail prescription and
If you need drugs to treat your illness or condition More information about	Preferred Brand and Other Generic Drugs (Tier 2)	\$50 copayment, deductible does not apply retail \$125 copayment, deductible does not apply mail order	Not covered retail Not covered mail order	\$300 copayment per mail order prescription. If brand drugs are used when a generic is available, you must pay the difference in cost plus the copayment or coinsurance amount. One copayment or coinsurance amount covers up to a 30-day supply; two copayments or coinsurance amounts cover a 31- to 60-day supply; and three copayments or coinsurance
prescription drug coverage is available at sentarahealthplans.co m.	coverage is available at sentarahealthplans.co   Non-Preferred Brand   Drugs (Tier 3)	\$85 copayment, deductible does not apply retail \$213 copayment, deductible does not apply mail order	Not covered retail Not covered mail order	
	Specialty drugs (Tier 4)	\$85 <u>copayment</u> , <u>deductible</u> does not apply retail	Not covered retail Not covered mail order	amounts cover a 61- to 90-day supply (retail). Some outpatient prescription drugs in Tier 1, Tier 2, and Tier 3 are available in a 90-day supply through mail order. Tier 4

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://apps.sentarahealthplans.com/public/ViewCorePlanSOB/CorePlanFilter/DownloadAzureFile?sobFile=%2Fpresales%2F2024%2FEOCC">https://apps.sentarahealthplans.com/public/ViewCorePlanSOB/CorePlanFilter/DownloadAzureFile?sobFile=%2Fpresales%2F2024%2FEOCC</a> OI-For-SBC%2F2024\_MMLGPOSEOC.pdf

Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Important Information
		20% <u>coinsurance</u> , <u>deductible</u> does not apply mail order		Specialty Drugs are only available from a Plan Specialty Pharmacy and are limited to a 30-day supply (retail and mail order).
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	30% coinsurance	Pre-authorization required.
Surgery	Physician/surgeon fees	20% coinsurance	30% coinsurance	None.
	Emergency room care	20% coinsurance	20% <u>coinsurance</u>	None.
If you need immediate medical attention	Emergency medical transportation	Non-emergency services: 20% <u>coinsurance</u> Emergency services: 20% <u>coinsurance</u>	Non-emergency services: 20% <u>coinsurance</u> Emergency services: 20% <u>coinsurance</u>	Pre-authorization required for non- emergent transport.
	Urgent care	\$45 <u>copayment</u> , <u>deductible</u> does not apply	30% coinsurance	None.
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	30% coinsurance	Pre-authorization required.
stay	Physician/surgeon fees	20% coinsurance	30% coinsurance	None.
If you need mental health, behavioral health, or substance	Outpatient services	Office visits: \$35 copayment, deductible does not apply Other visits: \$35 copayment, deductible does not apply	Office visits: 30% coinsurance Other visits: 30% coinsurance	Pre-authorization required for partial hospitalization, intensive outpatient program, electro-convulsive therapy, and Transcranial Magnetic Stimulation.
abuse services	Inpatient services	20% coinsurance	30% coinsurance	Pre-authorization required for all inpatient services.
If you are pregnant	Office visits	\$300 Global <u>copayment</u> , <u>deductible</u> does not apply	30% coinsurance	Cost sharing does not apply to certain preventive services. Maternity care may
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	30% coinsurance	include tests and services described elsewhere in this SBC (i.e. ultrasound).

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Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Need Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Important Information
	Childbirth/delivery facility services	20% coinsurance	30% coinsurance	
	Home health care	\$20 <u>copayment</u> , <u>deductible</u> does not apply	30% coinsurance	Pre-authorization required. 100 visits/plan year.
If you need help	Rehabilitation services	Rehabilitative PT/OT: \$35 <u>copayment</u> Rehabilitative Speech Therapy:  \$35 <u>copayment</u> Other Services: 20% <u>coinsurance</u>	Rehabilitative PT/OT: 30% <a href="mailto:coinsurance">coinsurance</a> Rehabilitative Speech Therapy: 30% <a href="mailto:coinsurance">coinsurance</a> Other Services: 30% <a href="mailto:coinsurance">coinsurance</a>	Pre-authorization required. 30 combined visits/plan year for physical and occupational therapies. 30 visits/plan year each for speech therapy; and cardiac, pulmonary, vascular, and vestibular rehabilitation.
recovering or have other special health needs	Habilitation services	Habilitative PT/OT: \$35 <u>copayment</u> Habilitative Speech Therapy:  \$35 <u>copayment</u>	Habilitative PT/OT: 30% <a href="mailto:coinsurance">coinsurance</a> Habilitative Speech Therapy: 30% <a href="mailto:coinsurance">coinsurance</a>	Pre-authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST.
	Skilled nursing care	20% coinsurance	30% coinsurance	Pre-authorization required. 90 days/plan year.
	Durable medical equipment	20% coinsurance	30% coinsurance	Pre-authorization required for single items over \$750, all rental items, and repair and replacement.
	Hospice services	No charge	30% coinsurance	Pre-authorization required.
	Children's eye exam	No charge, <u>deductible</u> does not apply	\$30 Reimbursement, deductible does not apply	Coverage limited to one exam/ <u>plan</u> year from participating VSP <u>providers</u> .
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None.
dental or eye care	Children's dental check-up	Not covered	Not covered	None.

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### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Dental Care (Adult)
- Cosmetic Surgery

- Dental Care (Pediatric)
- Glasses
- Long-term care

- Routine foot care unless medically necessary
- Weight Loss Programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic Care
- Hearing aids (Pediatric)
- Bariatric Surgery

- Infertility Treatment
- Non-emergency care when traveling outside the U.S. (under out-of-network benefit)
- Private-duty nursing

- Routine eye care (Adult)
- Hearing aids (Adult)
- Weight Loss Medications

## **Your Rights to Continue Coverage:**

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or <a href="mailto:bureauofinsurance@scc.virginia.gov">bureauofinsurance@scc.virginia.gov</a>; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="mailto:doi:bureauofinsurance@scc.virginia.gov">doi:bureauofinsurance@scc.virginia.gov</a>; the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="mailto:cioic.cms.gov">cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="mailto:healthcare.gov">healthcare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: member services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or dol.gov/ebsa/healthreform; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O.Box 1157, Richmond, VA, 23218, 1-877-310-6560 or bureauofinsurance@scc.virginia.gov.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for Minimum Essential Coverage, you may not be eligible for the premium tax credit.

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## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-687-6260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next page.

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## **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$750
■ Specialist <u>copayment</u>	\$300
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Specialist visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700

In this example. Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$750	
<u>Copayments</u>	\$300	
<u>Coinsurance</u>	\$1,800	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$2,850	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$750
■ PCP copayment	\$45
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	

Cost Sharing	
<u>Deductibles</u>	\$100
<u>Copayments</u>	\$500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$600

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$750
■ Specialist <u>copayment</u>	\$45
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this assessed Missessed was	

## In this example, Mia would pay:

\$750
\$300
\$300
\$0
\$1,350