Sentara Health Plans, Inc.

Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit optimahealth.com or call 1-800-229-1199. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1-800-229-1199 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$750/Individual or \$1,500/family in-network. \$1,000/individual or \$2,000 family out-of-network	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Prescription drugs; and preventive care, vision, and materials are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in-network providers \$4,000 individual / \$8,000 family. For out-of-network providers, \$5,000 individual / \$10,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance-billed charges, and healthcare this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See optimahealth.com or call 1-800-229-1199 for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations Evacutions 9 Other Important	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$25 copayment Deductible does not apply	40% coinsurance	none	
If you visit a health care provider's office or	<u>Specialist</u> visit	\$70 copayment Deductible does not apply	40% coinsurance	none	
clinic	Preventive care/screening/immunization	No charge Deductible does not apply	40% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	25% coinsurance	40% coinsurance	none	
ii you nave a test	Imaging (CT/PET scans, MRIs)	25% coinsurance	40% coinsurance	Pre-Authorization required	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at Express Scripts, phone 1-877-476-9269 or	Generic drugs	\$10 copayment retail/\$25 copayment mail order	\$10 copayment retail/\$25 copayment mail order	Coverage is limited to FDA approved prescription drugs. For specialty drugs, the	
	Preferred drugs (brand or generic)	\$30 copayment retail/\$75 copayment mail order	\$30 copayment retail/\$75 copayment mail order	out-of-pocket amount is limited to \$250 Copayment per retail prescription. If brand drugs are used when a generic is available,	
	Non-Preferred drugs (brand or generic)	\$50 copayment retail/ \$125 copayment mail order	\$50 copayment retail/ \$125 copayment mail order	you must pay the difference in cost plus the copayment or coinsurance amount. One copayment covers up to a 31-day supply	
www.express-scripts.com	Specialty drugs	20% coinsurance retail/ mail order	20% coinsurance retail/ mail order	retail); 31-90 day supply (mail order).	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	25% coinsurance	40% coinsurance	Pre-Authorization required	
surgery	Physician/surgeon fees	25% coinsurance	40% coinsurance	none	
If you need immediate medical attention	Emergency room care	25% coinsurance	25% coinsurance	none	
	Emergency medical transportation	\$25 copayment then 25% coinsurance	40% coinsurance	none	
	<u>Urgent care</u>	\$70 copayment Deductible does not apply	40% coinsurance	none	

^{*} For more information about limitations and exceptions, see the plan or policydocument at optimahealth.com.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you have a hospital	Facility fee (e.g., hospital room)	25% coinsurance	40% coinsurance	Pre-Authorization required	
stay	Physician/surgeon fees	25% coinsurance	40% coinsurance	none	
If you need mental health, behavioral health, or substance	Outpatient services	\$25 copayment Deductible does not apply	40% coinsurance	Pre-Authorization required for intensive outpatient program, partial hospitalization services, electroconvulsive therapy, and Transcranial Magnetic Stimulation.	
abuse services	Inpatient services	25% coinsurance	40% coinsurance	Pre-Authorization required for all inpatient services.	
	Office visits	25% coinsurance	40% coinsurance	Pre-Authorization required for prenatal	
If you are pregnant	Childbirth/delivery professional services	25% coinsurance	40% coinsurance	services. Cost sharing does not apply to certain preventive services. Maternity care	
	Childbirth/delivery facility services	25% coinsurance	40% coinsurance	may include tests and services described elsewhere in this SBC (i.e. ultrasound).	
	Home health care	25% coinsurance	40% coinsurance	Pre-Authorization required. 100 visits/plan year	
If you need help recovering or have	Rehabilitation services	25% coinsurance	40% coinsurance	Pre-Authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST	
other special health	<u>Habilitation services</u>	Not covered	Not covered	none	
needs	Skilled nursing care	25% coinsurance	40% coinsurance	Pre-Authorization required. 90 days/plan year	
	Durable medical equipment	30% coinsurance	40% coinsurance	Pre-Authorization required for single items over \$750, all rental items, and repair and replacement.	
	Hospice services	25% coinsurance	40% coinsurance	Pre-Authorization required.	
If your child needs	Children's eye exam	No charge Deductible does not apply	\$30 reimbursement Deductible does not apply	Coverage limited to one exam/plan year from participating EyeMed providers	
dental or eye care	Children's glasses	Not covered	Not covered	none	
	Children's dental check-up	Not covered	Not covered	none	

 $^{^*\,}For\,more\,information\,about\,limitations\,and\,exceptions,\,see\,the\,plan\,or\,policydocument\,at\,\underline{optimahealth.com}.$

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	 Glasses 	 Pediatric dental check-up 		
Bariatric surgery	 Habilitation services 	 Private-duty nursing 		
Cosmetic surgery	 Infertility treatment 	 Routine foot care 		
Dental care (Adult)	 Long-term care 	 Weight loss programs 		

Chiropractic care
 Hearing aids
 Non-emergency care when traveling outside the

 U.S. (under out-of-network benefit)

 Routine eye care (Adult)

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or <u>bureauofinsurance@scc.virginia.gov</u>.

Additionally, a consumer assistance program can help you file your appeal. Contact the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560, or bureauofinsurance@scc.virginia.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

^{*} For more information about limitations and exceptions, see the plan or policydocument at optimahealth.com.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-687-6260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.------

^{*} For more information about limitations and exceptions, see the plan or policydocument at optimahealth.com.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$750
■ Specialist coinsurance	25%
■ Hospital (facility) coinsurance	25%
■ Other coinsurance	25%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Evama	lo Coot	,	\$12,700
Total Examp	ie Cost		\$12,1UU

In this example, Peg would pay:

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Cost Sharing			
Deductibles	\$750		
Copayments	\$10		
Coinsurance	\$3,000		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$3,820		

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$750
■ Specialist copayment	\$70
■ Hospital (facility) coinsurance	25%
■ Other coinsurance	25%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

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In this example, Joe would pay:

Cost Sharing		
Deductibles	\$750	
Copayments	\$600	
Coinsurance	\$10	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,380	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$750
■ Specialist copayment	\$70
■ Hospital (facility) coinsurance	25%
■ Other coinsurance	25%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

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In this example, Mia would pay:

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Cost Sharing	
Deductibles	\$775
Copayments	\$200
Coinsurance	\$400
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,375

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-877-817-3037.