

# Kroger Pharmacies

## Frequently Asked Questions

### Kroger joins our pharmacy network

Kroger companies, namely Kroger and Harris Teeter, will be joining Sentara Health Plans' Express Scripts pharmacy network, effective July 1, 2025.

**1. When can members start using Kroger pharmacies to fill prescriptions?**

Kroger pharmacies will be considered in-network starting July 1, 2025. Members can transfer prescriptions from other pharmacies or start sending prescriptions to Kroger pharmacies going forward. Members will need to share their member ID with the pharmacy provider.

**2. Will there be any difference in member cost share or drug cost(s) for prescriptions filled at Kroger pharmacies?**

The costs will be covered at the preferred in-network rate. Sentara Health Plans' pharmacy benefit including the formulary, tier structure, authorization requirements, and network rates apply to prescriptions filled at Kroger with the exception of GLP-1 medications.

**3. Why are GLP-1 medications handled differently by Kroger pharmacies?**

Due to several industry dynamics, Kroger has established specific requirements for GLP-1 reimbursements as part of their partnership with Express Scripts. A 90-day supply of GLP-1 prescriptions covered through Sentara Health Plans' pharmacy benefit will be reconciled at the Retail-30 network discount instead of the Retail-90 discount.

**4. Will the GLP-1 reimbursement structure affect group rates or billing?**

Fully insured groups will see little to no difference in costs for GLP-1 prescriptions filled at Kroger or its affiliates. Self-funded groups may see a difference in their pharmacy benefit billing structure.

**5. My group plan has a tiered pharmacy network. Which tier is Kroger considered?**

Kroger pharmacies will be in the preferred network tier.

**6. Which pharmacy companies are Kroger affiliates?**

Kroger's pharmacy companies include Bakers Pharmacy, City Market Pharmacy, Copps Food Center Pharmacy, Dillions Pharmacy, Fred Meyer Pharmacy, Fry's Pharmacy, Fry's Food And Drug, Gene Maddy, Gerbes Pharmacy, Harris Teeter Pharmacy, Jay C Plus Pharmacy, King Soopers Pharmacy, Kroger Pharmacy, Kroger Specialty Infusion CA, Mariano's Pharmacy, Metro Market Pharmacy, Owen's Pharmacy, Payless Pharmacy, Pick N Save Pharmacy, Postal Prescription Services, QFC Pharmacy, Ralphs Pharmacy, Roundy's Supermarkets, Scott's Pharmacy, Smith's Food And Drug, and Smith's Pharmacy.

To search for network pharmacies, sign in to [sentarahealthplans.com/member](https://sentarahealthplans.com/member) or the Sentara Health Plans mobile app.

