

&lt;Date&gt;

&lt;First Name&gt; &lt;Last Name&gt;

&lt;Address1&gt; &lt;Address2&gt;

&lt;City&gt;, &lt;State&gt; &lt;Zip&gt;

**INFORMATION ONLY**

Re: OptimaFit® Individual &amp; Family Plan Members eligible for Medicaid

Dear &lt;First Name&gt; &lt;Last Name&gt;,

Our records show that you are enrolled in an OptimaFit® Individual & Family Plan issued by Optima Health Plan for 2022, and that you may be eligible for low or no-cost healthcare through Virginia Medicaid.

**To find out if you are eligible for Medicaid in Virginia, visit [coverva.org](https://coverva.org) and fill out an online application, call 1-855-242-8282 or TTY/TDD 1-888-221-1590, or contact your local Department of Social Security (DSS) office.** We welcome the opportunity to continue to serve you on your Medicaid plan. You can simply state that you want to stay with Optima Health when you enroll in a Medicaid program.

Read our frequently asked questions below for tips on making the switch to Medicaid.

**I've never had Medicaid before, why might I qualify now?**

Virginians ages 19-64 may be eligible for quality, low or no-cost health insurance through Medicaid expansion. You and your family may now have the chance to access value-added services and benefits only available through Medicaid, even if you were not eligible in the past.

**What are some of the benefits I'll have with Medicaid? <sup>1</sup>**

In addition to the medical benefits under a Medicaid plan, you can also receive:

- free cell phone with plan
- GED program
- baby showers
- non-emergency transportation
- access to community events and services
- 24/7 Nurse Advice Line

**What will my costs be with Medicaid in 2022? <sup>1</sup>**

- \$0 doctor visits
- \$0 hospital stays
- \$0 prescriptions
- \$0 vision exams

- \$0 hearing exams

**How will Medicaid be different from my current health plan?**

The biggest difference is that you will have a \$0 monthly premium and \$0 costs for most services<sup>1</sup>. You will also have two ID cards; one will be your Medicaid card and the other will be your Optima Health card.

Optima Health will make your switch to Medicaid as simple as possible. When you choose Optima Health, you choose the same great customer service and the same quality of care. You'll even continue to use an Optima Health member ID card at the doctor's office. You won't have to relearn everything just because you're switching to Medicaid.

**Which doctors can I access?**

In most cases, you will be able to keep your current doctor if they are in our robust network of physicians, specialists, and hospitals. Check the list of doctors in our Medicaid networks, known as Optima Family Care and Optima Health Community Care, by visiting [optimahealth.com/find-doctors-drugs-and-facilities](https://optimahealth.com/find-doctors-drugs-and-facilities).

**Are the same medications covered by Medicaid?**

You can search our Medicaid Drug Formulary for your medications or use our online Prescription Drugs tool. Visit [optimahealth.com/find-doctors-drugs-and-facilities](https://optimahealth.com/find-doctors-drugs-and-facilities) and be sure to choose Optima Family Care or Optima Health Community Care from the drop-down menu under Plan Name.

**Do I have to switch to a Medicaid plan?**

If you qualify for Medicaid, you will no longer receive a premium tax credit subsidy to help pay for your Marketplace plan on HealthCare.gov. If you are eligible for a Medicaid plan and you enroll, you should be able to lower the cost of your coverage.

**Can I stay with Optima Health?**

Yes, you have the option to choose Optima Health as your Medicaid provider. When you enroll in Medicaid, state your preference to stay with Optima Health. If you are assigned to another carrier, you can contact the Department of Medical Assistance Services (DMAS) to let them know you want to switch back to Optima Health. We welcome the opportunity to continue to serve you on your Medicaid plan!

If you have any questions, please contact member services at the number on the back of your member ID card. You can also contact the federal exchange at HealthCare.gov.

Sincerely,

Your Optima Health Team

<sup>1</sup> Restrictions may apply for FAMIS

**Need help in another language? Call us.**

需要以其他语言获得帮助？联系我们。

다른 언어로 도움이 필요하십니까? 저희에게 연락 해 주세요.

Quý vị cần được giúp đỡ bằng một ngôn ngữ khác? Hãy gọi cho chúng tôi.

Kailangan ng tulong sa ibang wika? Tawagan kami.

¿Necesita ayuda en algún otro idioma? Llámenos.

Saad lahgo át'éhígíí daa ts'í bee shíká a'doowoł nínízin. Nihich'ì' hółne'.

1-855-687-6260