

Take the first step to better hearing



EPIC Hearing Healthcare is here to make it easier to find the right fit



Contact EPIC to request an initial hearing exam and consultation

Call **1-866-956-5400** to request an appointment to start treating any hearing loss and to protect your hearing health.

Have your plan name on hand when you call:
Sentara Health Plans - Commercial



Your hearing benefit
plan is: **Sentara Health
Plans - Commercial**



Your hearing care professional will help you find the solution for your lifestyle

At your appointment, your hearing care professional will assess your hearing, answer any questions and provide a personalized recommendation based on your goals and activities.



Learn more about prescription hearing aids

Scan using your smartphone's camera or visit
epichearing.com/overview



Hear better, live better

Treating hearing loss may help you rediscover parts of your life that might have felt missing — including engaging in daily activities and staying connected to the people you love. You'll also support your long-term health and can potentially reduce the risk of diseases such as dementia.¹

Visit epichearing.com/articles to learn more.

Good-to-know details

- ✓ Hearing aids today typically are smaller, less noticeable and more comfortable than they used to be
- ✓ Hearing aids come in a variety of styles to fit your lifestyle, budget and goals, including over-the-counter devices that do not require an appointment or prescription
- ✓ A convenient national network of hearing care professionals offers support for prescription devices



**Choose from a broad array
of high-quality hearing aids
from major brands**

What to expect from prescription hearing aids

Innovative new hearing aids help you stay connected and engaged thanks to the cutting-edge technology of today's prescription hearing aids. You'll love that they come with:



**Expert care with
in-person support**



**Personalized hearing aid
recommendations**



**Holistic follow-up for
comfort and adjusting to use**

Ready to get started?

1-866-956-5400, TTY 711

Call 9 a.m. - 9 p.m. ET, Monday through Friday.

Be sure to have your plan name available.

Hearing plan name: Sentara Health Plans - Commercial

¹Achieve Healthy Aging. "Key Findings." <https://www.achievestudy.org/key-findings>. Accessed June 2025.

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Hearing aids must be ordered through the EPIC Hearing Healthcare provider network. Price per hearing aid, based on suggested manufacturer pricing. Hearing aids ordered through providers outside of the EPIC Hearing Healthcare provider network will not be covered. Home delivery may not be available on all plans. EPIC Hearing Healthcare complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

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