

Coronavirus Disease (COVID-19)



Sentara Health Plans has closely monitored the spread of coronavirus (COVID-19) and its variants in the United States and its presence in Virginia. In 2020, we extended additional coverage to our members in response to COVID-19. In February 2023, the **Department of Health and Human Services (HHS) announced** that “although COVID-19 remains a public health priority, we are in a much better place in our response than we were three years ago, and we can transition away from the emergency phase.” As a result, the federal Public Health Emergency (PHE) for COVID-19 expired at the end of the day on May 11, 2023.

1. What benefits does my plan cover related to COVID-19?

Commercial Coverage

- COVID-19 tests or related services during a physician visit have the applicable cost share depending on where you visit your physician.
- COVID-19 vaccines:
 - In-network: covered as a preventive health service and is still \$0 for all plan types
 - Out-of-network: HMO will not be covered, PPO and POS will be covered at the applicable cost share
- Some self-funded employers have opted to continue to cover COVID-19 over-the-counter (OTC) at-home test kits under pharmacy Tier 1. This limits members to four tests per month. Please check with your employer to see if your OTC test kits are still covered.

Please refer to your plan documents for cost shares related to the above services.

Medicaid Coverage

- COVID-19 OTC at-home test kits will continue to be covered through September 30, 2024 (Maximum quantity limitation of two OTC test kits per day or eight kits per 30 days)
- COVID-19 tests or related services during a physician visit
- COVID-19 vaccines
- No copayments for Medicaid and FAMIS members

- Pharmacy: 90-day supply for many drugs (to view the most recent list of these drugs, visit virginiamedicaidpharmacyservices.com/provider/documents)
- Telehealth is permitted for many practice areas and telehealth supplements that provide guidance are attached to the following Medicaid Manuals: ARTS, Mental Health, Psychiatric Services, Physician Practitioner, Home Health, Early Intervention, and Rehabilitation

Medicare Coverage

- COVID-19 vaccines
- COVID-19 at-home tests
- COVID-19 pharmaceutical treatments
- COVID-19 PCR and rapid tests ordered or given by a health professional

Medicare members can order COVID-19 test kits through our partner, NationsBenefits®. OTC COVID-19 test kits are available for ordering online or by calling **1-877-438-7521 (TTY: 711)**, Monday through Friday, 8 a.m. to 8 p.m. Kits will be delivered within 7-10 days. Members should have their Sentara Health Plans member ID number and plan ID handy when ordering.

2. Where can I get more information or updates about COVID-19?

For more information, please visit the CDC website at cdc.gov. Medicaid and Medicare members can also visit the [CMS website](#). For additional updates, you may also visit sentarahealthplans.com/covid-19.