

# PriceMDs Member FAQs

## About PriceMDs

This plan offers many specialty drugs at no cost to the member. If the drug is prescribed for you or a dependent currently covered under the group medical /Rx plan through your employer, you and your covered dependents are eligible for this plan.

There is no deductible, copay, or coinsurance\*. Specialty drugs are high-cost prescription medications used to treat complex, chronic conditions such as cancer, rheumatoid arthritis, and multiple sclerosis. Often they are currently being obtained from the specialty pharmacy of your prescription drug carrier.

*\*All out of pocket cost waived except for those on a qualified high deductible health plan (QHDHP). The IRS requires the member to pay a minimum of \$1,650 Individual / \$3,300 Family in deductible expenses. If a member has not incurred \$1,650 Individual / \$3,300 Family in deductible expenses by the end of their benefit period, they will owe the remainder required to meet that minimum.*

## Process Breakdown

1. Once we receive your application, copy of the front and back of the insurance ID card and REAL ID or passport, we will verify that group medical/Rx coverage is active for the person taking the drug, and then forward all information to PriceMDs for review.
2. You will be contacted by a PMDs Nurse Navigator who will conduct a brief telephone interview and answer any questions you may have.
3. Once the nurse confirms that you are eligible for benefits, PMDs will send an invoice for the cost of the drug to our third-party administrator who in turn invoices your employer to fund the cost of your prescription.

*Any delays in receipt of the funding could result in a delay receiving your medication. On average, the first fill can take approximately 45-60 days for processing. Please do not cancel your current refills of the drug until PMDs has informed you that the drug has been shipped, allowing for the shipping time estimated by your Nurse Navigator.*

4. Once the funding for your prescription is received by PMDs, the Nurse Navigator will contact you to arrange an initial telemedicine consultation visit with a foreign-based, US licensed, educated and Board Certified sub-specialty physician. Then, as required by law, a second telemedicine consultation will be scheduled with a physician licensed in your state of residence who will write the script.
5. You will receive your medication directly at your door in 90-day fills. Cold chain medications include humidity/temp sensors to ensure quality. You will continue to have consultations with PriceMDs conducted by highly US trained, board certified physicians every three months. In addition, a dedicated nurse will be assigned to you to manage your care and will be available to you with their direct phone number and e-mail address to handle any issues or inquiries you may have.
6. Your nurse navigator will follow up to confirm delivery and answer any questions you may have. Refills are automatic and are typically processed faster than the initial fill since PriceMDs has your information.

# PriceMDs Member FAQs *continued...*

**Q: How do I know if this plan is right for me?**

**A:** To be certain that the drug is the proper prescription for you and that you can tolerate it, you are required to have been taking the drug for at least 3 months.

Contact the AssuredExcellence team to see if your prescription qualifies - call **(888) 856-4317** or email **assuredexcellence@assuredpartners.com**. Provide the full name of the drug, your specific dosage and prescribing frequency (i.e., lbrance, 75 mg, one pill or injection twice a day or weekly etc.).

**Q: Do I need to change my prescribing doctor?**

**A:** NO! You do not need to change any of your current doctors and may use your regular pharmacy for all other drugs. Your treatment plan and care will continue to be handled by your US based doctor(s).

**Q: How do I sign up for the plan?**

**A:** There is a simple form that you must complete that includes the contact information of the eligible employee and, if applicable, some information for the dependent taking the drug. We also need a copy of your group medical/Rx member ID card and the picture page of the REAL ID or passport of the person applying for benefits. Provide the exact name of your drug along with detailed dosage and frequency amounts. (i.e., lbrance, 75 mg, one pill or injection twice a day or weekly etc.) It's that easy!

This information can be emailed to **assuredexcellence@assuredpartners.com** or call **(888) 856-4317** with any questions.

**Q: Can I utilize this plan while I am on COBRA?**

**A:** Yes, you are eligible for this benefit when you continue coverage under the group medical/Rx plan. Eligibility for the program will end when COBRA coverage of the program beneficiary is terminated.

**Q: Why do you need a copy of my REAL ID or passport?**

**A:** The prescriptions are outsourced to international pharmacies in order to obtain the lowest cost possible. The picture page of your REAL ID or passport, in the name of the person for whom the drug is prescribed, is required by the CBP, FDA and USDA to satisfy self-importation guidelines for medications. If the drug is not prescribed for a US citizen, a passport from the member's country of origin along with a green card or work visa is acceptable.

**Q: Are these the same exact drugs I'm taking now?**

**A:** You will receive the same specialty medication that you receive now, in a 90-day supply. They are manufactured by the same companies as the drugs provided by pharmacies within the United States, although the packaging may appear different.

**Q: What's a stipend check? How much do I receive?**

**A:** The stipend check is meant to offset any costs that you may incur utilizing this program, such as the cost of obtaining a REAL ID or passport. Should this one-time payment of \$250, \$500 or \$1,000 exceed your own expenses, you may keep the difference to use as you see fit.

**Q: How long will it take to get my stipend check?**

**A:** Generally the stipend check will be issued 30-45 days following the date your employer has funded the cost of the prescription.



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Your AssuredExcellence team will be in contact with PriceMDs from start to finish!  
Any questions? email **assuredexcellence@assuredpartners.com** or call **(888) 856-4317**