

INFORMATION ONLY

[Date of Notice]

[FIRST NAME] [LAST NAME]

ADDRESS

[CITY], [STATE] [ZIP CODE]

Dear [FIRST NAME]:

Thank you for choosing us for your healthcare needs.

You have been identified as being enrolled in a Medicare or Medicare Advantage plan, either with Sentara Health Plans or another insurance carrier. As a result, beginning January 1, 2025, we will be unable to renew your current Individual & Family Health Plan coverage.

If you are enrolled in coverage through the Marketplace and receive an Advance Premium Tax Credit (APTC) to help pay your insurance premiums, you may be required to pay back the APTC for the months you were enrolled in both Medicare and Marketplace plans. You may contact Virginia's Insurance Marketplace directly at marketplace.virginia.gov or 1-888-687-1501. Note that Virginia residents shop and enroll for Individual & Family Health Plans during Open Enrollment using Virginia's Insurance Marketplace, a state-based health benefit exchange.

If you have questions about your Medicare coverage, please call 1-800-633-4227 (TTY: 1-877-486-2048).

If you believe this letter to be in error, please contact us at 1-866-514-5916.

Sincerely,



John Degruttola
Senior Vice President, Marketing & Sales