

# City of Newport News employees

Health plan choices for active and  
COBRA participants



## Easy-to-use benefits

**Good news for both of your plan options:** there are no referrals required from a primary care physician to receive specialist care.

## Strong local network with national coverage

The Sentara Health Plans network includes more than 50,000<sup>1</sup> providers. Every local major hospital system is in-network for both plans, including:

- Riverside Health System
- Sentara Health (including Sentara Careplex Hospital)
- Bon Secours Health System
- Chesapeake Regional Healthcare

Your coverage also includes access to the PHCS national network.

## Support for your health

Whether it's a virtual doctor visit with MDLIVE<sup>®</sup> or a caring nurse to help you navigate a difficult health event—Sentara Health Plans has great tools and resources for you.



In & out-of-network coverage	POS	Equity HDHP
Your cost share	Copayments	Deductible, coinsurance
No referrals	✓	✓
Ways to save	Flexible Savings Account (FSA)	Health Savings Account (HSA)
Deductible <sup>2</sup>	\$250 / \$500	\$3,300/\$6,600
Maximum out-of-pocket <sup>2</sup>	\$3,000 / \$6,000	\$4,000 / \$8,000
Preventive care	No charge	No charge
Primary care	\$25	No charge after deductible
Specialist	\$45	
Emergency department	20% after deductible	
Outpatient facility		
Lab and X-ray		
Inpatient		
Prescription drug tier 1, 2, 3, specialty	\$10/\$30/\$50/\$50	After deductible <sup>3</sup> \$10/\$30/\$50/\$50
Mail order Rx	\$20/\$60/\$100/NA <sup>4</sup>	After deductible <sup>3</sup> \$20/\$60/\$100/NA <sup>4</sup>
Out-of-network deductible and coinsurance	\$750 / \$1,500 Coinsurance: 30%	Coinsurance: 20%

<sup>1</sup> Sentara Health Plans Provider Database

<sup>2</sup> Individual Plan/Family Plan

<sup>3</sup> Deductible does not apply to preventive medications

<sup>4</sup> Specialty prescriptions not available in 90 day supply

# Important reminders

## Are you a new employee?

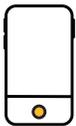
Sentara Health Plans understands the importance of maintaining your health without interruption when switching health plans. Your plans are designed to provide continuity of coverage and benefits. For a smooth transition, consider the following:

## If you currently receive obstetrics care, medical treatment, or have a procedure scheduled:

- Call your doctor's office and tell them your coverage will change to Sentara Health Plans.
- Confirm your doctors have sent clinical notes and authorizations to our Clinical Care Services team.

## If you have scheduled a treatment that required authorization from your former health plan or if your prescriptions required prior authorization from your former health plan carrier:

- Sentara Health Plans will likely need to authorize this treatment and will work with you and your doctor to obtain necessary information.



Once you become a member, download the Sentara Health Plans mobile app from the App Store or Google Play. Register to safely and securely access important health information when you need it—at home, at the doctor, and even on the road.

## Find out if your doctor is in our network

To find providers, sign in to [sentarahealthplans.com/members](https://sentarahealthplans.com/members) and visit *Find Doctors and Facilities*.



You can search for a specific provider or facility by name or type, and then filter your results by distance, languages, etc.. If your doctor practices in multiple locations throughout the Hampton Roads area, you can filter your search within a larger radius (such as 30 miles). The Sentara Health Plans database may list a different address for your doctor than the location you normally visit.

## Contact Information

Sentara Health Plans:

Call: 757-552-7110 or 1-800-229-1199

(Monday through Friday, 8 a.m. to 6 p.m.)

Email: [members@sentara.com](mailto:members@sentara.com)

(please mention that you are a City of Newport News employee in your email)

For questions about enrollment, eligibility, payroll contributions, or other non-medical benefits:

Contact the City:

Call: 757-926-1850

Email: [benefits@nnva.gov](mailto:benefits@nnva.gov)