



Provider Refund Form

Optima Health PO Box 5286
Claims: Richmond, VA 23220
Phone: 1-804-819-5151
Toll-free: 1-800-881-2166 (TTY: 711)
Fax: 1-804-819-5174

Please Check One: Fee-for-Service

Capitation Other _____

Provider Name: _____

Provider Number: _____

Insured's Medicaid ID #: _____

Claim filed on: HCFA 1500 UB 92

Patient Name: _____

Date Sent: _____

Acc't Number: _____

Provider Information:

Claim Number(s): _____

Contact Name: _____

Referral / Authorization #: _____

Telephone #: _____

Date(s) of Service: _____

Provider Name and Address: _____

Refund Check Date: _____

Refund Check Number: _____

Refund Check Amount: _____

Fax Number: _____

Reason for Request:

COB Charges Billed in Error Duplicate Payment

Diagnosis / Procedure Code / Unit Amount Change Other _____

Please explain requested action: (Supporting Documentation Required)

