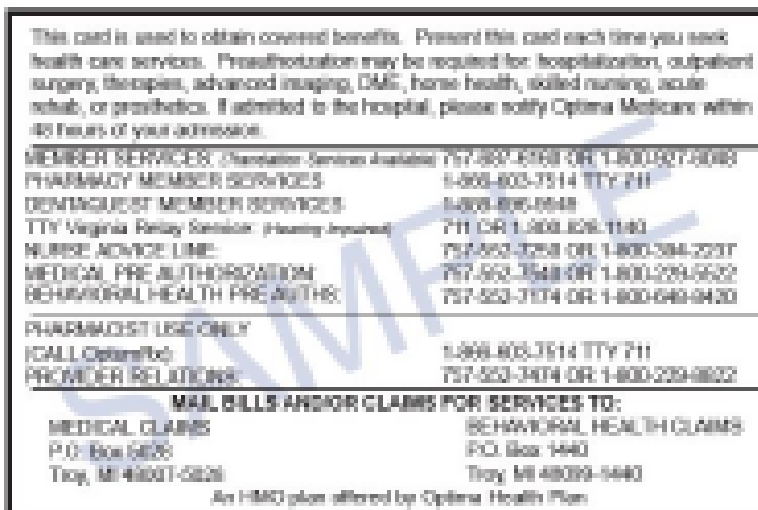




Optima Community Complete (OCC)
(D-SNP)

- Optima Community Complete is an Optima Health Medicare Advantage Dual Special Needs Plan (D-SNP)
- Became effective January 1, 2018
- Membership limited to members who participate in DMAS CCC+
- Integrates Medicare and Medicaid benefits through care coordination
- Members receive a seamless care experience matched to their specific needs

- Members are encouraged, but not required, to enroll in the same health plan for their CCC + and D-SNP benefits.
- Providers should obtain both ID cards from dual-eligible members
- Medicare D-SNP plan is primary
- Submit claims directly to Optima Health for OCC members, or the appropriate D-SNP plan for Optima Health Community Care (OHCC) members that are enrolled with another MCO D-SNP plan



- OCC Model of Care training is required for all participating OCC providers
- Providers can meet this training requirement by completing the Optima Community Complete – Model of Care – Provider training at www.optimahealth.com/providers/education