

# Inpatient Discharge Planning Resource



Embrace better health.®

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800.432.6676  
AvMed.org

<b>Discharge Planning</b> Includes after hours and weekends	<b>Urgent/Emergent Admission Notification</b>	<b>Provider Services</b>	<b>Member Engagement</b>
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<b>1888-372-8633</b> Select Option 4 (Utilization Management) and Option 1	24/7 via fax to <b>1-800-339-3554</b>	<b>1888-372-8633</b>	<b>1-888-882-8633</b>
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<b>Case Management</b>	<b>Contact</b>	<b>Number</b>	<b>Areas</b>
-Complex -High-risk maternity -Transplant -Disease Management	AvMed	<b>1-800-972-8633</b>	Statewide

<b>Behavioral Health</b>	<b>Number</b>	<b>Areas</b>
OPTUM Behavioral Health	<b>1-866-293-2689</b>	Statewide

<b>Home Health/ Home Infusion/ Durable Medical Equipment/ Ostomy and Wound Care Supplies</b>	<b>Number</b>	<b>Areas</b>
Integrated Home Care Services	<b>1-844-215-4264</b> <b>1-844-215-4265</b> (Fax)	Statewide
BayCare Home Care (only Home Infusions)	<b>1-800-940-5151</b>	Hillsborough, Pinellas, Polk, and Pasco

<b>Wound Vac</b>	<b>Number</b>	<b>Areas</b>
KCI	<b>1-888-275-4524</b> <b>1-888-245-2295</b> (Fax)	Statewide

<b>Laboratories</b>	<b>Number</b>	<b>Areas</b>
Quest Diagnostics	<b>1-866-697-8378</b>	Statewide

<b>Hemo-Dialysis</b>	<b>Number</b>	<b>Areas</b>
DaVita or Fresenius	Contact local office	Statewide

<b>Pharmacy Prior Authorization</b>	<b>Number</b>	<b>Areas</b>
Please refer to <a href="http://www.AvMed.org/en/forms/provider">www.AvMed.org/en/forms/provider</a> Find the medication, complete the form and fax.	<b>1-305-671-0200</b> (Fax)	Statewide

**Hospice, LTAC and Skilled Nursing**

Please refer to the online provider directory at [www.AvMed.org/en/find-doctors-facilities](http://www.AvMed.org/en/find-doctors-facilities)