



## Submit Behavioral Health Reconsiderations/Corrected Claims

[www.optimahealth.com/providers](http://www.optimahealth.com/providers)

### ***Corrected Claims***

To resubmit claims that have been denied due to a billing error (incorrect dx, member, or provider information, etc.), you must mark **“Corrected Claim”** in **Box 19** of the claim form.

### ***Reconsiderations***

- ✓ A request for reconsideration is a re-billed or corrected claim for same patient, date of service(s) and/or procedure(s), you must mark **“Reconsideration”** in **box 19** of the claim form.
- ✓ **Reconsider the Entire Claim.**
- ✓ Paper requests for reconsideration of a claim denial must include the claim or copy of the remit, any supporting documentation, and the “Provider Reconsideration Form,” (found on [www.optimahealth.com](http://www.optimahealth.com)) and be mailed to:

Optima Health  
Behavioral Health Claims  
PO Box 1440  
Troy, MI 48099-1440